



February 2020 Service Delivery Meeting Agenda

📅 Tue February 4th, 2020

🕒 3:00pm - 4:00pm EST

📍 Teleconference

Please join my meeting from your computer, tablet or smartphone.

<https://global.gotomeeting.com/join/313798389>

You can also dial in using your phone.

United States (Toll Free): [1 877 309 2073](tel:18773092073)

Access Code: 313-798-389

I. **Opening**

PAUL TOBIN 5 mins

- a. **Verbal Authorization to Begin Recording**
- b. **Call to Order**
- c. **Roll Call**
- d. **Establishment of Quorum**


II. **Approval of Agenda**

PAUL TOBIN

- a. **Category: Standing Item**
- b. **Attachments:**
 1. **Agenda**
 - 📎 February 2020 Agenda
- c. **Public Comment on any Agenda Item**
- d. **Modifications to Agenda**
 1. **The Committee will hear any modifications to the agenda under Agenda Item VI.**
- e. **ACTION NEEDED**

III. **Approval of Minutes**

PAUL TOBIN


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- a. **Category: Standing Item**
 - b. **Attachments:**
 - 1. **January 2020 Service Delivery Committee Meeting Minutes**
 -  2020 01 SDC Minutes
 - c. **ACTION NEEDED**

IV. **Service Delivery Model Proposal**

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- a. **Category: Standing Item**
 - b. **Attachments**
 - 1. **Service Delivery Proposal 1**
 -  ServiceDelivery1.docx
 - 2. **Service Delivery Proposal 2**
 -  ServiceDelivery2.docx
 - 3. **Service Delivery Proposal 3**
 -  Service Delivery3.docx
 - c. **Purpose/Statement**
 - 1. **This agenda item will present to the committee the staff recommendations for the new service delivery model and contract with VR. These recommendations are used as a starting point for the committee to review and discuss.**
 - d. **ACTION NEEDED**

V. **Task Report**

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- a. **ACTION NEEDED OR No Action Needed**
 - b. **Category: Standing Item**
 - c. **Attachments**
 - 1. **Task Report**
 -  2020_2_SDC_TaskReport
 - d. **Purpose/Statement**
 - 1. **This agenda item is to inform the Committee of actions taken to complete items on the Task Report.**

VI. **Agenda Modifications**

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- a. **From Agenda II.**

VII. **Closing**

a. **Last Call for Public Comment**

b. **Next Meeting**

1. **Date and Time**

March 3, 2020 3PM

2. **GoToMeeting Information**

<https://global.gotomeeting.com/join/505748933>

3. **Toll-free number and Access Code**

(Toll Free): 1 877 568 4106

Access Code: 505-748-933

c. **Adjourn**