



Toll Free: 1-844-353-2278 TTY: 877-506-2723 Fax: 850-575-4216 Tax ID: 59-3352342

Description of Deliverables Completed
Quarterly Deliverables

| Core Service | Deliverable | Objective | Quarter Performance | Status |
|----------------------------|----------------------------------|-----------|---------------------|----------|
| Device Loans | To Consumer | 165 | 172 | Achieved |
| Device Loans | Devices Loaned | 270 | 352 | Achieved |
| Device Loans | Performance Measures | 165 | 172 | Achieved |
| Device Loans | Devices Purchased | 12 | 88 | Achieved |
| Device Demonstrations | To Consumers | 150 | 215 | Achieved |
| Device Demonstrations | Devices Demonstrated | 300 | 324 | Achieved |
| Device Demonstrations | Performance Measures | 150 | 215 | Achieved |
| Training | AT Products and Services | 975 | 1,165 | Achieved |
| Training | AT Funding, Policy, and Practice | 3 | 5 | Achieved |
| Training | IT/Tele Comm Access | 3 | 12 | Achieved |
| Training | Transition | 10 | 11 | Achieved |
| Training | Performance Measures | 3 | 12 | Achieved |
| Information and Assistance | Activities | 180 | 440 | Achieved |

| Core Service | Deliverable | Objective | Quarter Performance | Status |
|------------------|--------------------------------------------|-----------|---------------------|----------|
| Public Awareness | Exhibits | 3 | 5 | Achieved |
| Public Awareness | Mass Media | 12,500 | 19,133 | Achieved |
| Public Awareness | Website Updates | 65 | 245 | Achieved |
| Public Awareness | Weekly Access | 10 | 10 | Achieved |
| Public Awareness | Weekly Access Newsletter Distribution List | 8,000 | 11,744 | Achieved |
| Service Delivery | Desktop Monitoring | 9 | 9 | Achieved |

Annual Deliverables

| Core Service | Deliverable | Objective | Performance | | Status |
|------------------|------------------------------------------|-----------|-------------|---------|-------------|
| | | | Quarter | Y-T-D | |
| Public Awareness | Magazine | 2 | - | 1 | In Progress |
| Public Awareness | Magazine Distribution 1st Issue | 800 | 1,109 | 1,109 | Achieved |
| Public Awareness | Magazine Distribution 2nd Issue | 800 | - | | In Progress |
| Public Awareness | Legislative Newsletter | 15 | 5 | 15 | Achieved |
| Public Awareness | Legislative Newsletter Distribution List | 12,000 | 3,211 | 10,621 | In Progress |
| Public Awareness | Website Visits | 75,000 | 32,047 | 103,141 | Achieved |
| Service Delivery | Subcontractor Agreements | 3 | 3 | 3 | Achieved |
| Service Delivery | Site Visits | 3 | - | - | In Progress |

Extension Request

| Core Service | Deliverable | Objective | Rationale for Performance Issue |
|--------------|-------------|-----------|---------------------------------|
| | | | |
| Action Plan | | | |

| Core Service | Deliverable | Objective | Rationale for Performance Issue |
|--------------|-------------|-----------|---------------------------------|
| | | | |
| Action Plan | | | |

| Core Service | Deliverable | Objective | Rationale for Performance Issue |
|--------------|-------------|-----------|---------------------------------|
| | | | |
| Action Plan | | | |

Even though the provision of acceptance testing plan for deliverables is "Not Applicable" per Contract Number 18-126, Section A, Item D; FFAST is willing to provide source evidence in order to ensure our compliance with the agreement.

