

February 2021 Service Delivery Committee

Agenda

February 23, 2021
1:00 – 2:00pm EST

Teleconference

<https://global.gotomeeting.com/join/637278109>

Dial In: (571) 317-3116
Access Code: 637-278-109



1. Opening
 - a. Verbal Authorization to Begin Recording
 - b. Call to Order
 - c. Roll Call
 - d. Establishment of Quorum
2. Approval of Agenda
 - a. Public Comment on Agenda
 - b. Action Needed – Approve Agenda
3. Approval of Minutes
 - a. Attachment
 - i. January 2021 Rescheduled Service Delivery Committee Minutes
 - ii. February 2021 Service Delivery Subcommittee Minutes
 - b. Action Needed – Approve Minutes
4. Review and Evaluate AT Services in Florida Survey Data | Whitney Harris
 - a. Attachments
 - i. Summary Data Collected from Survey 20210201
 - ii. Individual Responses 20210201
 - b. Discussion Questions
 - i. What can FAAST be the best at?
 - ii. What will we never be the best at?
5. Draft Service Delivery Model(s) | Paul Tobin
 - a. Discussion Questions (from Strategic Plan 2020)
 - i. What does an equitable service delivery model look like? Identify the drivers and barriers to achieve an equitable model.
 - ii. What resources (i.e. funding, personnel, logistics, etc.) are needed to serve the entire state equitably?
 - iii. What does it look like to serve the state equally with current funding? How does this contrast with the historical service delivery?

- iv. Does current funding model require different people to be served annually?
 - v. What is the cost benefit analysis for FFAST to travel to individuals outside of their office?
 - vi. How can transportation barriers be addressed?
 - vii. Can more people be served virtually?
 - viii. How can Reuse be more cost effective?
6. Reuse Discussion – ACL Deliverables vs RRC Deliverables | Hannah Brock
7. Discuss Any Request for Proposals (RFP) Needed (i.e., Data Collection, Funding Formula Analysis, Program Cost Benefit and Value Analysis, or Cultural Analysis) | Whitney Harris
8. Action Items
- a. From Strategic Plan 2020
 - i. Service Delivery Committee Goal Tracking 20210223
9. Closing
- a. Next Meeting – Tuesday, March 23, 2021, 1:00-2:00 p.m. EST
 - b. Call for Public Comment
 - c. Adjourn

Accessible Meeting Statement

Materials in alternative formats, real-time captioning, and other accommodations will be made available upon request. Please make your request for an alternative format or other accommodations, to:

***Megan Germain, 1-844-FL-FAAST (353-2278), Ext. 105,
TTY: 850-922-5951,
Text Message: 850-320-7948,
Email: mgermain@faastinc.org***

Providing at least 72 hours notice prior to the meeting will help to ensure availability.