

April 2021 Service Delivery Committee Meeting

Minutes

April 27th, 2021

1:00– 2:00 PM EST



1. Opening

Ms. Janet Good opened the meeting. No member presented an issue with being recorded. The meeting was called to order at 1:00 PM.

Members Present: Mr. Paul Tobin, Ms. Janet Good, Ms. Elizabeth Moya, Ms. Betsy Burgos, Ms. Lesa Kretschmer, Mr. Enrique Escallon

Staff Present: Ms. Whitney Doyle and Ms. Hannah Brock

Members of the Public: Ms. Cheri Hofmann

2. Approval of Agenda

No members of the public commented. No modifications were made to the agenda. Mr. Paul Tobin made the motion to approve the agenda. Ms. Betsy Burgos seconded the motion. The agenda was approved as presented without any objection.

3. Approval of Minutes

No modifications were made to the minutes. Mr. Tobin made the motion to approve the minutes. Mr. Enrique Escallon seconded the motion. The March 2021 Service Delivery Committee meeting minutes were approved as presented without any objection.

4. Draft Service Delivery Models | Whitney Doyle

Ms. Whitney Doyle explains that the proposed 12 region model and how it compares to the current model. In the proposed model, the shipping costs have been removed. Mr. Tobin asked to see the summary of strengths and weaknesses before taking a vote. Ms. Doyle explains that she got feedback from staff and that helped create the strengths and weakness list. The concern is that FAAST is giving a pay increase to the RDC that has counties with a low population even if they are the neighboring county of the RDC. Ms. Doyle does not see it as a concern. She has only gotten feedback from the Gulf Coast RDC as they will experience the most drastic pay decrease. Ms. Good explains the previous service delivery model.

Mr. Tobin makes the motion to move the 12-region service delivery model to the full ATAC for final approval. Ms. Burgos seconded the motion.

5. Discuss Draft for RDC Request for Proposals | Whitney Doyle

Ms. Doyle presents the draft RFP to the Committee. Proposals will be due July 30th, 2021.

Ms. Betsy Burgos made the motion to move the draft RFP to the full ATAC for final approval. Mr. Tobin seconded the motion.

6. Regional Center Collaboration Plan | Hannah Brock

Ms. Hannah Brock discussed the regional collaboration plan with Committee. The RDC's wanted to have communication between the RDC and headquarters.

The RRC's didn't feel like there was a need for more communication or collaboration with headquarters.

Ms. Brock is currently using "slack" to communicate with the centers better.

7. Discuss Moving RRC Related Service Delivery Model Objectives to FY 2022 | Whitney Doyle

Mr. Tobin motioned to examine the RRC service delivery model in fiscal year 2022 for implementation and fiscal year 2023. Ms. Burgos seconded the motion.

8. Action Items

The Committee is on track with the strategic plan. Mr. Tobin compliment Ms. Doyle and Ms. Brock on all the work they have done on the service delivery model.

9. Closing

Next Meeting- May 25th, 2021, at 1:00 PM. No public comment was made. The meeting was adjourned at 2:00 PM.