



# **Assistive Technology Funding Guide**

Updated in December 2020

## **Acknowledgments**

This guide was modeled after “The Buck Starts Here – A Guide to Assistive Technology Funding in Kentucky”, published in 1991 by the Kentucky Assistive Technology (KATS) Network.

## Table of Contents

Acknowledgments.....	i
Table of Contents.....	ii
Introduction .....	1
What is Assistive Technology (AT)?.....	2
Categories of Assistive Technology .....	2
Assistive Technology Devices.....	2
Assistive Technology Services.....	3
Florida Alliance for Assistive Services and Technology (FAAST).....	5
Developing a Successful Funding Strategy for Acquiring Assistive Technology .....	8
Self-Funding and Financial Education Resources .....	10
Agency for Persons with Disability (APD).....	11
iBudget Waiver Program .....	12
CDC + (Consumer Directed Care) .....	13
Agency for Healthcare Administration (AHCA).....	14
Durable Medical Equipment (DME) Program (Florida Medicaid).....	15
Early and Periodic Screening, Diagnosis, and Treatment (EPSDT) Program.....	15
Florida Department of Economic Opportunity (DEO) .....	16
Bureau of Exceptional Education and Student Services.....	18
Division of Blind Services (DBS) .....	20
Early Steps .....	21
Florida Bureau of Braille and Talking Book Library .....	22
Vocational Rehabilitation.....	23
Brain and Spinal Cord Injury Program.....	24
Traumatic Brain and Spinal Cord Injury Waiver.....	26
Florida KidCare .....	27
Florida Telecommunications Relay, Inc. (FTRI) .....	29
Home Care for the Elderly (HCE) Program .....	30
iCanConnect – The National Deaf-Blind Equipment Distribution Program .....	31

Medicaid (Florida) ..... 32

Medicare ..... 33

Blind Work Expense (BWE) ..... 35

Impairment Related Work Expenses (IRWE) ..... 36

Plan for Achieving Self-Support (PASS)..... 38

Social Security Disability Insurance (SSDI)..... 40

Supplemental Security Income (SSI) ..... 41

Ticket to Work Program ..... 42

TRICARE ..... 43

Veterans Affairs - Vocational Rehabilitation and Education Program ..... 44

Veterans Benefits..... 45

Private Sources of Funding – Overview ..... 47

Florida Centers for Independent Living ..... 48

Autism Care Today! ..... 50

American Cancer Society..... 50

Association of Blind Citizens – Assistive Technology Fund..... 50

Children’s Wish Foundation ..... 51

Kids Wish Network..... 52

Make-a-Wish Foundation ..... 52

Special Wish Foundation ..... 53

Sunshine Foundation – Grants/Gifts ..... 53

Civitan Clubs..... 54

Computers for the Blind (CFTB)..... 54

First Hand Foundation ..... 55

Habitat for Humanity ..... 56

Hearing Aid and Hearing Technology Resources..... 57

Alexander Graham Bell Association for the Deaf and Hard of Hearing..... 57

Hear Now Foundation ..... 58

Help America Hear..... 58

Hike Fund ..... 59

Miracle-Ear Foundation Gift of Sound Program..... 59

Starkey Hearing Foundation ..... 60

TPA Scholarship Trust for the Deaf and Near Deaf..... 60

Jordan Thomas Foundation ..... 61

The Kelly Brush Foundation Active Fund ..... 61

Kiwanis Clubs ..... 62

Limbs for Life Foundation..... 62

Lions Clubs International..... 63

Modern Woodmen of America ..... 63

The M.O.R.G.A.N. Project..... 64

Multiple Sclerosis Foundation ..... 65

Muscular Dystrophy Association ..... 66

Rebuilding Together..... 67

Service Source/The Abilities Foundation..... 68

Shriners International..... 69

Travis Roy Foundation Grants ..... 69

United Cerebral Palsy ..... 70

United Way ..... 71

United Way 211 ..... 71

Housing Modifications..... 71

Solar Energy Loan Fund (SELF)..... 72

Vehicle Modifications ..... 73

## Introduction

One of the leading obstacles in obtaining assistive technology is finding the money to pay for it. There are a wide variety of public and private entities that can assist with the purchase of equipment, but because the field of assistive technology is always changing, policies and procedures for its funding are constantly changing. It is difficult, not only to identify the appropriate resources, but also to find the most direct route to successful funding for these devices.

The Florida Alliance for Assistive Services and Technology, Inc. (FAAST) was developed to make assistive technology and related services more easily accessible to all Floridians with disabilities.

This book is designed to be a guide for anyone who needs financial assistance to purchase assistive technology as an aid to independent functioning and improved quality of life. It is intended to be simple to use for identifying possible sources of funding and providing strategies to secure it. Although the information contained in the guide is the most current information available through the latest edition, it is subject to change.

If you have any questions during the process or know of any information in this guide that needs to be changed or added, please contact us by using the information listed below.

FAAST

Phone: (844) FL-FAAST (353-2278)

Website: [www.faast.org](http://www.faast.org)

Email: [info@faastinc.org](mailto:info@faastinc.org)

Our inventory of Assistive Technology equipment available for demonstration and short-term loan is available on the FAAST website at [www.faast.org](http://www.faast.org).

This guide was last updated in December 2020.

## **What is Assistive Technology (AT)?**

Simply put, assistive technology can mean anything from simple, homemade devices to highly sophisticated environmental control systems. It can be adapted toys, computers, powered mobility, augmentative communication devices, special switches, and thousands of commercially available or adapted tools to assist an individual with learning, working, and interacting socially.

As defined by the Assistive Technology Act of 1998. Assistive Technology is divided into two categories, devices and services. An assistive technology device is any item, piece of equipment or product system, whether acquired commercially, modified, or customized, that is used to increase, maintain, or improve functional capabilities of individuals with disabilities. An assistive technology service is any service that directly assists an individual with a disability in the selection, acquisition, or use of an assistive technology device.

Assistive technology benefits everyone from individual users to employers, teachers, family members, and other community members who interact with users of AT. By increasing access, assistive technology increases opportunities for participation, which benefits us all.

## **Categories of Assistive Technology**

For many funding sources in this guide, we have included a simple overview of what AT devices and services a source will pay for and/or provide, and who is most likely to be eligible for that assistance. The types of assistive technology are divided into the following categories of devices and services as listed below. Refer to the descriptions of these categories when determining what type of AT devices and services applies to your situation.

### **Assistive Technology Devices**

#### *Vision*

Includes items such as magnifiers, braille, speech output devices, and digital talking book readers.

#### *Hearing*

Includes items such as hearing aids, amplified phones and CapTel's, and visual alerting systems.

#### *Speech Communication*

Products designed to assist with speaking and face-to-face communication.

#### *Learning, Cognition and Developmental*

Products that assist with learning and cognition. Include items that provide access to educational and instructional materials for school or other environments.

#### *Mobility, Seating and Positioning*

Products designed to augment or replace the functional limitations of an individual's mobility.

### Daily Living

Enhance the capacity to live independently and assist with instrumental activities of daily living, such as dressing, personal hygiene, bathing, home maintenance, cooking, eating, shopping and managing money.

### Environmental Adaptations

Environmental and structural adaptations are built into the environment and remove or reduce barriers and promote access to and within the built home, employment and community facilities.

### Vehicle Modifications

Adaptive driving aids, hand controls, wheelchairs and other lifts, modified vans or other motor vehicles used for personal transportation.

### Computers and related hardware and software

Products that enable people with disabilities to access, interact with, and use computers at home, work, or school.

### Recreation, Sports and Leisure Equipment

Products that help participation in sport, health, physical education, recreation, leisure, and dance events.

## **Assistive Technology Services**

### Evaluation/Assessment

Answers the question “Which technologies and strategies can I use to improve my functioning during a specific activity?” A formal assistive technology assessment is provided by someone who is recognized as a provider of assistive technology services by public and private funding agencies.

### Purchasing/Acquisition

Purchasing, leasing, or otherwise providing for the acquisition of assistive technology devices.

### Selection/Design

Selecting, designing, fitting, customizing, adapting, applying, maintaining, repairing, or replacing of assistive technology devices.

### Coordination

Coordinating and using other therapies, interventions, or services with assistive technology devices, such as those associated with existing education and rehabilitation plans and programs.

### Training/Technical Assistance

Training or technical assistance can be provided to individuals, professionals, employers, or other persons who provide services to, employ, or are otherwise substantially involved in the major life functions of individuals with disabilities.

### Information/Assistance

Those activities in which the AT program or other agency responds to requests for information and/or

puts individuals in contact with other agencies, organizations, or companies that can provide them with needed information on AT products, devices, services, funding sources, or other related disability topics, or provided intensive assistance to individuals on AT products, devices, services, funding sources, or other related disability topics.

*Device Demonstration/Loan*

Demonstration of a variety of AT devices and/or services by personnel who are familiar with such devices and services and their applications, allowing individuals to make an informed choice. Providing short term loans of AT devices to individuals, employers, public agencies or others seeking to meet the needs of targeted individuals and entities, including others seeking to comply with IDEA, ADA and Section 504 of the Rehabilitation Act.

## **Florida Alliance for Assistive Services and Technology (FAAST)**

### **What is the FAAST?**

FAAST is one of 56 statewide assistive technology programs federally funded through the Rehabilitation Services Administration, U.S. Department of Education under the Assistive Technology Act of 1998, as amended in 2004.

The FAAST mission is to improve the quality of life for Floridians with disabilities by increasing access to assistive technology through empowerment and collaboration.

FAAST provides access to AT through multiple programs and locations. The state headquarters in Tallahassee provides the home base for the Statewide Device Loan Program and the New Horizon Financial Loan Program as well as coordinates and manages legislative activities for the advancement of AT related initiatives. Throughout the state, there is a network of six (6) Regional Demonstration Centers and five (5) Regional Reutilization Centers.

### **FAAST Statewide Device Loan Program**

The FAAST Statewide Device Loan Program provides access to assistive technology that allows Florida residents to borrow a specific device or technology for 15 to 35 days to determine if it is the right tool and technology for their increased independence. A person in need can contact the state headquarters for information on available devices and technology. The device is shipped to the consumer at no charge. This program allows a real experience with different types of technology to allow a person with a disability to make a more informed decision prior to purchasing or acquiring assistive technology.

### **FAAST New Horizon Loan Program**

The FAAST New Horizon Loan Program is an alternative financing program. The program offers consumers the opportunity to apply for a financial loan with the proceeds used for assistive technology. Assistive Technology is often expensive or financially out of reach without assistance and many times the device that a consumer needs or wants is not a part of a medical benefit plan. The New Horizon Loan Program uses preferred interest rates and credit criteria more flexible than a typical bank loan to help more individuals gain access to the technology they need for more independent daily living. Applications or more information is on the website or call the state headquarters – 850-487-3278, ext 104.

### **FAAST Regional Demonstration Centers**

The FAAST Regional Demonstration Centers (RDCs) work cooperatively to provide outreach, information & referral services, and training on various AT topics. Technical Assistance and collaboration is also provided to state agencies and organizations to enhance the understanding of and access to AT and accessible information technology.

Additional information about the individual centers can be found here, <http://www.faast.org/programs/regional-demo>, or you may call or stop by the center near you.

## FAAST Regional Demonstration Center Locations

### Gulf Coast Florida

Center for Independent Living of Northwest Florida

3600 N Pace Blvd.

Pensacola, FL 32505

Voice and TDD: (850) 595-5566 or (877)245-2457

[GulfCoastRDC@Faast.org](mailto:GulfCoastRDC@Faast.org)

County Service Area: Escambia, Okaloosa, Santa Rosa and Walton

### Northwest Florida

The Family Cafe

519 North Gadsden Street

Tallahassee, FL 32301

Phone / FAX: Office (850) 224-4670; Toll Free: (888) 309-2233; Fax: (850) 224-4674

E-Mail: [NorthwestFLRDC@Faastinc.org](mailto:NorthwestFLRDC@Faastinc.org) County Service Area: Gulf, Holmes, Washington, Bay, Jackson, Calhoun, Gadsden, Liberty, Franklin, Leon, Wakulla, Jefferson, Madison, Taylor

### Northeast Florida

Hope Haven Children & Families Clinic

4600 Beach Boulevard

Jacksonville, FL 32207-4764

Voice: (904) 346-5100 / TDD: (904) 346-5141: Fax: (904) 346-5111

E-Mail: [NortheastFLRDC@Faastinc.org](mailto:NortheastFLRDC@Faastinc.org)

County Service Area: Nassau, Duval, Flagler, St. John's, Clay, Putnam, Marion, Baker, Union, Bradford, Alachua, Hamilton, Columbia, Gilchrist, Levy, Suwannee, Lafayette, Dixie

### Central Florida

Tampa General Rehabilitation Center

6 Tampa General Circle Room 214

Tampa, FL 33606

PH: (813) 844-7591 TDD: (813) 844-7767

Email: [CentralFLRDC@Faastinc.org](mailto:CentralFLRDC@Faastinc.org)

County Service Area: Hardee, Citrus, DeSoto, Sumter, Hernando, Highlands, Hillsborough, Lake, Manatee, Pasco, Pinellas, Polk, Sarasota

### Atlantic Coast

University of Central Florida Communication Disorders Clinic

3280 Progress Drive, Suite 500

Orlando, FL 32826

Main Clinic Phone: (407) 882-0468

Email: [AtlanticRDC@Faastinc.org](mailto:AtlanticRDC@Faastinc.org) (Jennifer Kent-Walsh, Ph.D., CCC-SLP, Project/Center Director)

County Service Area: Volusia, Seminole, Osceola, Orange, Brevard, Indian River, Okeechobee, St. Lucie, Martin

### South Florida

University of Miami- The Mailman Center

1601 N.W. 12th Avenue Room 2018

Miami, FL 33136

Voice/TTY: (305) 243-5706: Fax: (305) 243-4467

Email: [SouthFLRDC@Faastinc.org](mailto:SouthFLRDC@Faastinc.org) (Ana Nevares, M.A., Project Coordinator)

County Service Area: Broward, Charlotte, Collier, Glades, Hendry, Lee, Miami-Dade, Monroe, Palm Beach

### **FAAST Regional Reutilization Centers**

The FAAST Regional Reutilization Centers (RRCs) provide an opportunity for individuals with disabilities to possibly acquire used but refurbished devices at little or no cost. The centers receive donations of used equipment and make the necessary maintenance upgrades and repairs to get the equipment in working order once again. This equipment often includes mobility, computers and other forms of durable medical equipment. Contact the center nearest you for more information and a list of equipment available.

#### CIL of Broward

4800 N State Road 7, Suite 102

Fort Lauderdale, FL 33319

Isaiah Woon

954-722-6400

[lwoon@cilbroward.org](mailto:lwoon@cilbroward.org)

#### CIL Gulf Coast

7011 Cypress Terrace, Suite 103

Fort Meyers, FL 33907

Debbie Billiard

239-260-4575

[dbilliard@cilbroward.org](mailto:dbilliard@cilbroward.org)

#### CIL of Northwest Florida

3600 North Pace Blvd

Pensacola, FL 32505

Susan Foster

850-595-5560

[susan@cilnwf.org](mailto:susan@cilnwf.org)

#### Disability Achievement Center

12552 Belcher Road South

Largo, FL 33773

Nicole Reed

727-539-7550

[nicoler@mydacil.org](mailto:nicoler@mydacil.org)

#### CIL of South Florida

4770 Biscayne Blvd, #150

Miami, FL 33137

Rachel Siler

305-751-8025

[rachel@cilsf.org](mailto:rachel@cilsf.org)

## **Developing a Successful Funding Strategy for Acquiring Assistive Technology**

The process of finding funding can be a challenging but necessary experience. As in all experiences no two will be alike, some will be quick and easy, while others may be confusing and frustrating. The process of finding funding for assistive technology will be easier if you are resourceful, flexible, persistent and informed. The following steps describe the process and gives helpful hints.

### **Step 1: Define the need**

Start by being prepared, know what you need and why you need it.

### **Step 2: Document the need**

Prove you need the assistive technology by collecting information from professionals (i.e., speech therapists, physical therapists, rehabilitation engineers, etc.) that document your need. The documentation may include input from a combination of professionals, some or all of whom may be willing to provide assistance throughout the request process.

### **Step 3: Identify the device or service needed**

Match your need with a specific device and/or service. Obtain written prescriptions or recommendations from professionals to substantiate the specific request. Find out prices of the device and service, and who can best provide it. As you look at prices and options be aware of alternative devices and services that you could use. Knowing alternatives can give you options with funding source later. Remember, the right technology is crucial if it is to be used successfully after it is acquired. Remember that the FFAST six RDCs provide device demonstrations and short-term loans of AT devices that can help in this process. You can view a listing of available equipment on the FFAST website at: [www.faast.org](http://www.faast.org).

### **Step 4: Determine if no or low-cost alternatives are available**

Before applying for funding, investigate alternatives and options. For example, would an adaptation suffice, or could the device be borrowed from a loan closet or library? Check to see if the same device or service is available at a lower cost. Also, determine if private insurance, Worker's Compensation, or another type of insurance will cover the cost. If there are no alternatives, have the facts well documented to show all options have been explored prior to applying for funding. It may also be possible to acquire the items at little to no cost through an AT Reuse program, such as FFAST's AT List. Located at <https://faast.org/listings/>

### **Step 5: Identify appropriate funding source(s)**

This guide will be a resource to you as you search for appropriate funding sources. Do not limit your options, keep a list of possible funding sources and decide where to start first. Get as much support and guidance as possible to ensure all funding options are identified.

**Step 6: Submit a request to the funding source**

Make contact with the funding source to determine what you need to do to submit a request. It is important to note there is no one specific method to assure success. Try to get as much information on the process and required paperwork before submitting the request. It helps to find one person in the agency as a contact during the process. As you collect information and prepare the request, call your contact at the agency with questions and concerns. Making sure you understand now will save time and energy later. Keep a written record of all contacts with the agency. Complete the application and send in all the needed information with the request, keeping copies of everything that is sent. Do not be surprised if a funding source asks for re-submission with additions and/or changes, particularly on a request for expensive items. Once the request is submitted and has met all the required criteria, the only thing to do is wait. If notification or approval or denial of a request is not received within the indicated time frame a courtesy contact to the funding source may be advantageous.

**Step 7: Authorization is received**

Your request for funding has been approved. Be sure to understand the exact amount of the authorization, along with the terms and processes for obtaining the requested device or service. Know if the funding source will purchase the device or provide the service directly or make arrangement with the vendor for the device or service. If the full amount of funding is not approved, go to your list of other options to supplement the amount awarded. Other options to supplement the approved funding include the New Horizon Loan Program, personal or home equity loans, or community philanthropic organizations.

**Step 8: Appeal**

If your request is denied make contact with the funding source and be sure why it was denied. If the denial was due to a lack of information or a misunderstanding, appeal the decision. Get information on the appeal process, also determine legal options and processes and know when they may be appropriate to use.

**Step 9: Go to your next funding option**

Don't give up. If you agree with the denial of your request go back to Step 4 and continue with the next funding source on your list. The search for funding is not often quick or easy. Investigate and exhaust all possible options for funding.

## **Self-Funding and Financial Education Resources**

As you will read throughout this guide, there are times that funding may not be available through the organization(s) you are exploring, or you may not qualify for funding resources due to various reasons. Other times, you may be able to receive partial funding but not complete funding for the assistive technology that you need or want. In these situations, you may be reliant upon your own resources in order to complete the acquisition whether through personal savings or a small loan. In order to be successful with either of these avenues of funding, it is important to understand some resources and programs available to you as well as know your credit score, what to do to either maintain strong credit or begin the building or rebuilding process of your credit. Below are just a few resources you may use to help with these goals.

### ABLE United – the Florida ABLE Program

ABLE United became law on July 1, 2015 following the creation of the federal ABLE Act. ABLE stands for Achieving a Better Life Experience. The program allows for Floridians with disabilities to begin saving money without it being counted as a resource in federal means-tested programs. For example, if an individual receives Supplemental Security Income, the first \$100,000 that is saved in an ABLE account is not counted as a resource. The program is designed to allow individuals to save to support health independence and quality of life and earnings are tax-free when used on qualified disability expenses. For all further information on the program, please visit:

<https://www.ableunited.com/> .

### Your Money Matters

The Florida CFO's office has many valuable resources for money management, credit building and banking. The Your Money Matters section addresses all of these and also includes a very valuable resource guide specifically designed for individuals with disabilities. Go to <http://www.myfloridacfo.com/YMM/Resources/default.aspx> for links to a variety of financial tools and resources including Credit and Debit, Saving and Spending, Life Events, Small Business, Games and Calculators. Go to <http://www.myfloridacfo.com/MyMoney/> for the My Money guide for individuals with disabilities

## **Agency for Persons with Disability (APD)**

### ***Overview***

The Agency Supports Persons with Developmental Disabilities in Living, Learning, and Working in their Communities. APD works with local communities and private providers to support people who have developmental disabilities and their families in living, learning, and working in their communities. APD also provides assistance in identifying the needs of people with developmental disabilities for supports and services so they can reach their full potential. The agency also works to educate the public on disability issues and focuses attention on employment for people with disabilities.

### ***Eligibility***

APD serves more than 50,000 Floridians with developmental disabilities as defined in Florida Statutes, Chapter 393. This includes individuals with:

- Autism
- Cerebral palsy
- Spina bifida
- Intellectual disabilities
- Down syndrome
- Prader-Willi syndrome
- Children age 3-5 who are at a high risk of a developmental disability

### ***Services Covered***

- Medicaid HCBS Waiver through iBudget Florida
- Placement in an intermediate care facility for those with developmental disabilities
- Supported employment services
- Supported living services
- Consumer Directed Care Plus (CDC+)
- IFS funding for non-waiver customer expenses

### ***Application Process***

You can call the regional office in your area. You can find their contact information on our website at <https://apd.myflorida.com/region/>.

### ***Contact Information***

Agency for Persons with Disabilities  
4030 Esplanade Way, Suite 380  
Tallahassee, FL 32399-0950  
Phone: (850) 488-4257  
Toll-Free: 1-866-APD-CARES (1-866-273-2273)

## **iBudget Waiver Program**

### **Agency for Persons with Disabilities**

#### ***Overview***

The iBudget Waiver provides home and community-based supports and services to eligible persons with developmental disabilities living at home or in a home-like setting, allowing them to live as independently as possible in their own home or in the community and achieve productive lives. Individuals enrolled in the iBudget Waiver should receive services that enable them to:

- Have a safe place to live.
- Have a meaningful day activity.
- Receive medically necessary medical and dental services.
- Receive medically necessary supplies and equipment.
- Receive transportation required to access necessary waiver services.

This waiver reflects the use of an individual budgeting approach and enhanced opportunities for self-determination. The purpose of this waiver is to promote and maintain the health and welfare of eligible individuals with developmental disabilities provide medically necessary supports and services to delay or prevent institutionalization and foster the principles of self-determination as a foundation for services and supports.

#### ***Eligibility***

Individuals must meet the eligibility requirements in accordance with Chapter 393, F.S. In addition, the individual must meet the level of care criteria for placement in an intermediate care facility for individuals with intellectual disabilities (ICF/IID) and must be eligible for Medicaid under one of the program codes described in the Florida Medicaid Provider General Handbook. Medicaid Eligibility Individuals who are not already eligible for Medicaid benefits through Supplemental Security Income (SSI), Medicaid for Adult Disabled (MEDS-AD), or Temporary Assistance to Needy Families (TANF) at the time of application for the iBudget Waiver, must apply or have a designated representative apply for Medicaid benefits through the Department of Children and Families (DCF). Individuals can apply for eligibility online at [www.myflorida.com/accessflorida](http://www.myflorida.com/accessflorida). **APD Eligibility:** The Agency for Persons with Disabilities maintains the statewide waitlist of individuals waiting for waiver services. Enrollment in the iBudget Waiver is available only when APD has determined it has sufficient funding appropriated to offer an enrollment to an individual, when a review of the individual's diagnosis and related characteristics indicate that the ICF/IID level of criteria has been met, and when a determination of Medicaid eligibility has been made.

#### ***AT Services Covered***

Some Services may be covered during the acquisition of AT Devices.

## ***AT Devices Covered***

Items covered in this category generally include those specifically designed for a medical purpose and are not used by the general public for physical fitness purposes, recreational purposes, or other general utility uses. It is the general character, and not the specific use of the equipment, that determines its purpose, for coverage under this category.

## **CDC + (Consumer Directed Care)**

### **Agency for Persons with Disabilities (APD)**

#### ***Overview***

CDC+ is a long-term care program alternative to the Medicaid Home and Community-Based Services (HCBS) Medicaid Waiver. The program provides the opportunity for individuals to improve the quality of their lives by being empowered to make choices about the supports and services that will meet their long-term care needs and to help them reach their goals. CDC+ is a Florida Medicaid program that permits certain Consumers to self-direct their own Personal Assistance Services.

#### ***Eligibility***

For the purpose of this program, Consumers must be enrolled in the 1915(c) iBudget Waiver. Individuals must meet the eligibility requirements in accordance with Chapter 393, F.S. In addition, the individual must meet the level of care criteria for placement in an intermediate care facility for individuals with intellectual disabilities (ICF/IID) and must be eligible for Medicaid under one of the program codes described in the Florida Medicaid Provider General Handbook. Medicaid Eligibility Individuals who are not already eligible for Medicaid benefits through Supplemental Security Income (SSI), Medicaid for Adult Disabled (MEDS-AD), or Temporary Assistance to Needy Families (TANF) at the time of application for the iBudget Waiver, must apply or have a designated representative apply for Medicaid benefits through the Department of Children and Families (DCF). Enrollment in the iBudget Waiver is available only when APD has determined it has sufficient funding appropriated to offer an enrollment to an individual, when a review of the individual's diagnosis and related characteristics indicate that the ICF/IID level of criteria has been met, and when a determination of Medicaid eligibility has been made.

## ***AT Services Covered***

Some Services may be covered during the acquisition of AT Devices

## ***AT Devices Covered***

Items covered in this category generally include those specifically designed for a medical purpose and are not used by the general public for physical fitness purposes, recreational purposes, or other general utility uses. It is the general character, and not the specific use of the equipment, that determines its purpose, for coverage under this category.

## ***Application***

Individuals can apply for eligibility online at [www.myflorida.com/accessflorida](http://www.myflorida.com/accessflorida).

## ***Contact Information***

For a listing of APD's Regional Offices please go to: <http://apd.myflorida.com/region/>

Agency for Persons with Disabilities  
4030 Esplanade Way, Suite 380  
Tallahassee, FL 32399-0950  
Phone: (850) 488-4257; 1-866-APD-CARES (1-866-273-2273)

## **Agency for Healthcare Administration (AHCA)**

### ***Overview***

The Agency for Health Care Administration (AHCA) is responsible for the administration of the Florida Medicaid program, licensure and regulation of Florida's health facilities, and for providing information to Floridians about the quality of care they receive.

Florida Medicaid is the medical assistance program that provides access to health care for low-income families and individuals. Florida Medicaid also assists the elderly and people with disabilities with the costs of nursing facility care and other medical and long-term care expenses. Please visit our Web Site at <http://ahca.myflorida.com/Medicaid> for more general information about the program.

To review Florida Medicaid's coverage and limitations handbooks and provider fee schedules, please visit our fiscal agent's Web Portal at <http://portal.flmmis.com/flpublic/Default.aspx>.

In 2011, the Florida Legislature directed the Agency to create the Statewide Medicaid Managed Care (SMMC) program. The SMMC program has two key components: the Managed Medical Assistance program and the Long-term Care program. To learn more about the SMMC program, please visit: [http://ahca.myflorida.com/Medicaid/statewide\\_mc/index.shtml](http://ahca.myflorida.com/Medicaid/statewide_mc/index.shtml). The majority of Florida's Medicaid recipients are receiving their medical care through a health plan contracted with the Agency for Health Care Administration.

### ***Contact Information***

Agency for Health Care Administration  
2727 Mahan Drive  
Tallahassee, FL 32308  
888.419.3456

## **Durable Medical Equipment (DME) Program (Florida Medicaid)**

### **Agency for Health Care Administration**

#### ***Overview***

Many types of assistive technology are covered for Medicaid recipients under Durable Medical Equipment (DME) Services. Durable Medical Equipment is defined as equipment that withstands repeated use and is used primarily to serve a definite medical purpose and for use in the home. Medicaid covers DME such as augmentative communication devices, wheelchairs, hospital beds, orthotic devices (leg and arm braces), prosthetic devices (artificial limbs) etc., and disposable medical supplies.

#### ***Eligibility Requirements***

All Medicaid recipients may receive medically necessary DME and medical supplies services in accordance with coverage and limitations requirements. All DME requires, at a minimum, a prescription by an accepted medical professional. Some items require prior authorization approval.

#### ***Contact Information***

Agency for Health Care Administration  
2727 Mahan Drive  
Tallahassee, FL 32308  
888.419.3456

## **Early and Periodic Screening, Diagnosis, and Treatment (EPSDT) Program**

### **(also known as Florida Medicaid Child Health Check-Up) Agency for Health Care Administration**

#### ***Overview***

The Early and Periodic Screening, Diagnostic, and Treatment (EPSDT) service is Medicaid's comprehensive and preventive child health program for individuals under the age of 21. EPSDT has two purposes: to assure health care resources are available and accessible, and to help Medicaid recipients and their caregivers use these resources.

#### ***Eligibility Requirements***

Must be eligible for Medicaid; Resident of Florida; Birth up to 21 years of age

#### ***AT Services Covered***

- Physician Services

- Vision care, including eye exams and glasses
- Lab tests and X-rays
- Medicines
- Hearing services
- Dental care includes check-ups, cleanings, fillings and more
- Speech services
- Mental health services
- Hospital services, including psychiatric hospitals
- Help with drug, tobacco, and alcohol abuse
- Physical, respiratory, and occupational therapy
- Home health services and private duty nursing

### ***AT Devices Provided/Covered***

- Hearing Aids
- Medical equipment, including wheelchairs and medical supplies

### ***Application Process***

EPSDT is part of the Medicaid program. You must have a Medicaid card to be eligible to obtain EPSDT Services. An individual can apply for Medicaid through the local office of the Department of Children and Families.

### ***Contact Information***

Agency for Health Care Administration  
 2727 Mahan Drive  
 Tallahassee, FL 32308  
 888.419.3456

<http://ahca.myflorida.com/Medicaid/childhealthservices/chc-up/index.shtml>

## **Florida Department of Economic Opportunity (DEO)**

### ***Overview***

In collaboration with our partners, DEO assists the Governor in advancing Florida's economy by championing the state's economic development vision and by administering state and federal programs and initiatives to help visitors, citizens, businesses, and communities.

### ***Eligibility***

There are no eligibility requirements to use most of the services at CareerSource centers. Centers are open to the public. Some of our programs have eligibility requirements and a job specialist will guide you.

### ***Services Covered***

A person with a disability can come into any CareerSource center throughout the state and receive any of the services available at that center. Assistive technology is available at the centers.

Accommodations can be made for all the services available upon request. Job seekers are encouraged to call ahead to notify the center of the need for an accommodation to be sure they have what you need when you arrive. All center services are free of charge.

Some of the programs available at the centers:

- Agricultural Services Program
- Alien Labor Certification Program
- Career and Professional Education Act
- Disability Program Navigator Initiative
- Federal Bonding Program
- Military Family Employment Advocacy Program
- Priority Reemployment Planning Program
- Reemployment Services and Eligibility Assessment Program
- Supplemental Nutrition Assistance Program
- Trade Program
- Veterans Employment Program
- Welfare Transition Program
- Work Opportunity Tax Credit Program
- Older Worker Program

Along with these programs, each center has workshops available such as:

- Resume Writing
- Interview Workshop
- Job Search Workshop
- Basic Computer Skills
- Social Networking
- Money Management
- eSkills Assessment
- Professional Placement Network

This is not an exhaustive list; each center has programs and workshops tailored to the population in their area. Not all the programs or workshops listed will be in each center.

### ***Application Process***

There is no application process to use the services at CareerSource centers, everyone is welcome. However, some programs have eligibility requirements; and a job seeker may have to complete an application to participate in these programs.

### ***Contact Information***

To find the center nearest you go to <http://www.careeronestop.org/LocalHelp/service-locator.aspx> and type in your zip code.

To speak with a disability specialist in your area go to <https://careersourceflorida.com/wp-content/uploads/2020/03/LWDB-Assistance-Chart.pdf>

The list will give a contact, phone number and email address of the disability specialist in your area along with the counties they serve.

To reach the help desk for the Department of Economic Opportunity for general information, please call 866-352-2345.

## **Bureau of Exceptional Education and Student Services**

### **Florida Dept. of Education**

#### ***Overview***

The Bureau of Exceptional Education and Student Services administer programs for students with disabilities and for gifted students. Additionally, the bureau coordinates student services throughout the state and participates in multiple inter-agency efforts designed to strengthen the quality and variety of services available to students with special needs.

#### ***Eligibility***

The Bureau of Exceptional Education and Student Services supports school districts and others in their efforts to provide exceptional student education programs for students ages 3 - 21 who have disabilities and students who are gifted.

Each school district is responsible for providing services to students who are eligible for the following exceptional student education (ESE) programs.

- Autism Spectrum Disorder (ASD)
- Deaf or Hard-of-Hearing (DHH)
- Ages Birth-5 Years
  - Birth Through Two Years
    - Established Conditions (EC): Ages Birth Through 2 Years Old
    - Developmentally Delayed (DD): Ages Birth Through 2 Years Old
  - Ages Three through Five Years
    - Developmentally Delayed (DD): Ages 3-5 Years
- Dual-Sensory Impairment (DSI): Deaf-Blind
- Emotional/Behavioral Disability (E/BD)
- Gifted
- Homebound or Hospitalized (HH)
- Intellectual Disability (InD)
- Language Impairment (LI)
- Other Health Impairment (OHI)
- Orthopedic Impairment (OI)
- Specific Learning Disability (SLD)
- Speech Impairment (SI)

- Traumatic Brain Injury (TBI)
- Visual Impairment (VI): Blind and Partially Sighted

School districts and schools develop their own programs to serve their students in the most effective way possible. The bureau provides training to school staff, district administrators, and others on important issues and current instructional practices; gives the districts information on state and federal law relating to the education of exceptional students; monitors the districts' compliance with those laws; helps resolve conflicts between school districts and families of exceptional students; and provides any other technical assistance school districts need.

In addition, the bureau's Resource and Information Center provides many materials to help parents understand their child's exceptionality, their child's right to a free appropriate education, and the processes and activities that are involved in exceptional student education. The bureau also supports various activities that encourage parent involvement and parent/professional collaboration. Bureau staff respond to questions from parents and try to help them resolve concerns about their child's ESE programs and services. Parents and school districts may appeal the results of due process hearings to the bureau.

### ***AT Devices Provided/Covered***

Follow the link below for information on the devices covered:

<https://info.fldoe.org/docushare/dsweb/Get/Document-6801/dps-2013-65.pdf>

### ***Application Process***

If a person believes their child needs assistive technology or services to be provided for a free and appropriate public education, a free evaluation can be requested through the school district's exceptional student education department. Contact information for school district offices is available at the link: [https://web03.fldoe.org/Schools/schoolmap\\_text.asp](https://web03.fldoe.org/Schools/schoolmap_text.asp)

### ***Contact Information***

Florida Dept. of Education  
Turlington Building  
325 West Gaines Street  
Tallahassee, Florida 32399  
(850) 245-0505

## **Division of Blind Services (DBS)**

### **Florida Department of Education**

#### ***Overview/Eligibility***

Services to Floridians who are blind or visually impaired are provided through 12 district offices, Florida Blind Service's Rehabilitation Center for the Blind, local community rehabilitation programs serving the blind, or a local Center for Independent Living.

#### ***AT Services Covered***

A person who is deaf-blind can receive the following services to help him/her get and keep a job:

- Testing to decide what technology can help both hearing and vision
- Training to learn to use assistive technology
- Guidance & counseling from a rehabilitation counselor trained in vision loss
- Finding out what can help a person at the job site
- Training to improve communication and deal with problems
- Help to get services from other agencies
- Help to decide what the person's abilities & interests are
- Support services (interpreters, note takers, etc.)

#### ***AT Devices Provided/Covered***

- Vision Equipment
- Mobility
- Computer and related equipment

#### ***Application Process***

To access Division of Blind Services please call 800.342.1828 or contact the county office at the following link <http://dbs.myflorida.com/Information/contact.html>

#### ***Contact Information***

Division of Blind Services  
325 West Gaines Street  
Turlington Building, Suite 1114  
Tallahassee, FL 32399-0400  
Toll Free: (800) 342-182

## **Early Steps**

### **Florida Early Intervention System, Florida Department of Health**

#### ***Overview***

Early Steps is Florida's early intervention system that offers services to eligible infants and toddlers (birth to thirty-six months) with significant delays or a condition likely to result in a developmental delay. Early Intervention is provided to support families and caregivers in developing the competence and confidence to help their child learn and develop.

Early Steps services are based on Early Steps evaluations and your family's concerns, resources, and goals. Early Steps uses a Team Based Primary Service Provider approach which aims to empower each eligible family by providing a comprehensive team of professionals from the beginning of services through transition. The goal is for the family to receive strong support from one person, provide a comprehensive team of professionals from beginning to end, and for the family to have fewer appointments and more time to be a "family." Services are provided to the family and child where they live, learn and play, to enable the family to implement developmentally appropriate learning opportunities during everyday activities and routines. Most services will be early intervention home visits.

#### ***Eligibility Requirements***

Services are available to any child and family who meet developmental eligibility criteria, regardless of income. Children are determined eligible for services if the child has significant delays or an established medical condition that will likely result in a delay. Once your child is determined eligible, Early Steps will put together a team of service providers to address your child's needs. This team will develop the Individualized Family Services Plan (IFSP) based on family/caregivers' outcomes and goals.

#### ***AT Services Provided/Covered***

Services include: Evaluation/Assessment; Service Coordination; Transportation; Assistive Technology and other services that help diminish the effects of developmental delays. Services are based on the child's needs and will be identified by the child's Individualized Family Services Plan.

#### ***AT Devices Provided / Covered***

- Hearing and Vision
- Communication
- Daily Living
- Mobility, Seating, DME

- Learning Games and Toys
- Orthotics

### ***Application Process***

If you feel your child may be eligible, you can contact Florida's Early Steps Directory for application and enrollment information at (800) 218-0001.

**Contact Information** Local offices can be found at the following link: [http://www.cms-kids.com/families/early\\_steps\\_directory/index.html](http://www.cms-kids.com/families/early_steps_directory/index.html)

## **Florida Bureau of Braille and Talking Book Library**

### **Division of Blind Services**

#### ***Overview***

The Bureau of Braille and Talking Books Library serves more than 31,647 Florida residents who cannot use standard print reading materials as the result of a visual, physical, or reading disability. It is the largest library of its kind in the U.S., with a collection of more than 2.4 million items in Braille and audio format, and annual loans exceeding 1.99 million items. Since 1950, the bureau has been designated by the [Library of Congress, National Library Service for the Blind and Physically Handicapped \(NLS\)](#), as the regional library for Florida. In addition, ten sub regional libraries provide local services to residents of metropolitan areas. Reading materials are sent to and from customers via postage-free mail and all services are provided free.

#### ***Eligibility Requirements***

If you live in Florida and have trouble reading print as the result of an eye problem, a reading disability, or difficulty holding a book because of arthritis, a stroke, or an accident, you may apply for Bureau of Braille and Talking Books Library services. Libraries, nursing homes, hospitals, schools, and other Florida institutions with customers who have disabilities which impede their use of conventional print may also apply for services. You will need your disability certified by a doctor, nurse, social worker, counselor, librarian or other professional.

#### ***AT Services Provided/Covered***

- Audio books on digital cartridge
- Braille books and print/Braille books
- Downloadable audio and Braille books and magazines from BARD (Braille and Audio Reading Download) Audio magazine subscriptions on digital cartridges—each issue must be returned to receive future issues
- Braille magazine subscriptions—no due date
- NLS Music Service—Braille, large print, & audio music instruction and music scores

## ***AT Devices Provided/Covered***

Standard or Advanced NLS Digital Talking Book player is provided on loan to active users.

## ***Application Process***

If you think Braille and Talking Book Library Services are for you, please visit <http://dbs.myflorida.com/Library/index.html> or call 800-226-6075.

## ***Contact Information***

Voice 800-226-6075; 386-239-6000  
Florida Telephone Relay System (TTY): 711  
Fax number: 386-239-6069  
Florida Division of Blind Services  
Bureau of Braille & Talking Books Library  
421 Platt Street  
Daytona Beach FL 32114-2803

## **Vocational Rehabilitation**

### **Florida Dept. of Education Division of Vocational Rehabilitation**

#### ***Overview***

DVR's mission is to help people with disabilities find and maintain employment and enhance their independence.

#### ***AT Services Provided/Covered***

(Under qualifying circumstances)

- Evaluation/Assessment
- Purchasing/Acquisition
- Selection/Design
- Coordination
- Training/Technical assistance
- Information /Assistance
- Device Demonstration
- Device Loan

#### ***AT Devices Provided/Covered***

- Vision/Hearing Equipment
- Speech Communication Products
- Learning, Cognition and Developmental Items
- Mobility, Seating and Positioning Products

- Daily Living
- Environmental Adaptations
- Vehicle Modifications
- Computers and Related Hardware and Software Products

### ***Application Process***

You should contact your local VR office to apply for services. A VR counselor will work with you to determine if you are eligible to receive vocational rehabilitation services. A copy of the application can be found here: <http://www.rehabworks.org/docs/VRapplication.pdf>

### ***Contact Information:***

Division of Vocational Rehabilitation  
 4070 Esplanade Way  
 Tallahassee, Florida 32399-7016 (800) 451-4327  
[http://www.rehabworks.org/office\\_directory.shtml](http://www.rehabworks.org/office_directory.shtml)

### **Brain and Spinal Cord Injury Program**

#### **Florida Department of Health**

#### ***Overview***

The Brain and Spinal Cord Injury Program's (BSCIP) purpose is to provide all eligible residents who sustain a traumatic brain or spinal cord injury the opportunity to obtain the necessary services that will enable them to return to an appropriate level of functioning in their community. Funding for the program is through traffic related fines, temporary license tags, motorcycle specialty plates, and general revenue.

#### ***Eligibility Requirements***

Florida Law (section 381.74, Florida Statute) requires that all new traumatic moderate – to – severe brain or spinal cord injuries are referred to the BSCIP's Central registry:

- Central Registry Toll-Free Number: 1-800-342-0778
- Central Registry Fax: (850) 410-1975
- Legal Florida Resident
- All New Traumatic moderate-to-severe brain injuries
- Referred to the BSCIP
- A reasonable expectation that with the provision of appropriate services and supports, the person can return to a community
- Based setting rather than reside in a skilled nursing facility.

#### ***AT Services Covered***

- Evaluation/Assessment
- Purchasing/Acquisition

- Selection/Design
- Coordination
- Training/Technical assistance
- Information /Assistance
- Device Demonstration
- Device Loan

### ***AT Devices Provided/Covered***

- Vision/Hearing Equipment
- Speech Communication Products
- Learning, Cognition and Developmental Items
- Mobility, Seating and Positioning Products
- Daily Living
- Environmental Adaptations
- Vehicle Modifications
- Computers and Related Hardware and Software Products
- Recreation, Sports and Leisure Equipment Products

### ***Application Process***

BSCIP suggests perspective clients complete the Central Registry Referral Form that includes the following client and supportive contact's information such as name, date of birth, social security #, address, phone number, email and brain injury or spinal cord injury information. Additional documentation may also be needed. A Central Registry Referral Form can be found on the website: [www.floridahealth.gov](http://www.floridahealth.gov)

### ***Contact Information***

Phone: 850-245-4045

Fax: 850-921-0499

Central Registry

Phone: 1-800-342-0778; fax (850)-410-1975

Mailing Address

4052 Bald Cypress Way

Bin C-25

Tallahassee, FL 32399

<http://www.floridahealth.gov/diseases-and-conditions/brain-and-spinal-cord-injuries/>

## **Traumatic Brain and Spinal Cord Injury Waiver**

### **Florida Department of Health – Home and Community-Based Care Waiver, Medicaid**

#### ***Overview***

The Acquired Brain Injury Long Term Care Waiver program provides an alternative to institutional care for individuals that have reached a plateau in their rehabilitation level and require maintenance services to avoid institutionalization and to live safely in the community.

#### ***Eligibility Requirements***

Persons who:

- Are at least 18 years of age
- Must be referred to the BSCIP Central Registry
- Meet Level II nursing facility level of care
- Meets state definition of traumatic brain injury, spinal cord injury or both
- Must be medically stable
- Must be financially eligible for Florida Medicaid

#### ***AT Services Covered***

Case Management, Community Living Supports, Respite Care, Adult Day Health Care, Adult Day Training, Environmental Modifications, Behavior Programming, Counseling, Group Counseling, Specialized Medical Equipment and Supplies, Supported Employment, Occupational Therapy, Speech Therapy, Nursing Supports, Family Training, Physical Therapy, Assessment and Reassessment, Supervised Residential Care

#### ***AT Devices Provided/Covered***

- Vision/Hearing Equipment
- Speech Communication
- Learning, Cognition and Development
- Mobility, Seating and Positioning
- Daily Living

#### ***Contact Information***

Brain and Spinal Cord Injury Program  
Phone: (850) 245-4045; fax (850) 921-0499  
Central Registry  
Phone: 1-800-342-0778; fax (850) 410-1975

## Florida KidCare

### **Overview**

Florida KidCare is the state's children's health insurance program for uninsured children from birth to age 19 who meet income and eligibility requirements. The 1998 Legislature created Florida KidCare in response to the passage of Title XXI of the Social Security Act in 1997 — the State Children's Health Insurance Program. Three state agencies and the Florida Healthy Kids Corporation, a non-profit organization, form the core of the Florida KidCare partnership.

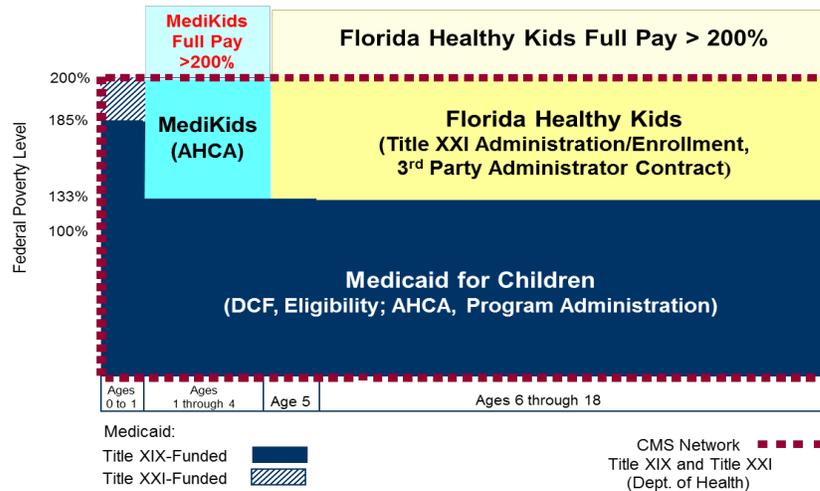
The four components are:

- **MediKids** for children ages 1 through 4, administered by the Agency for Health Care Administration
- **Florida Healthy Kids** for children ages 5 through 18, administered by the Florida Healthy Kids Corporation. The Agency for Health Care Administration contracts with the Florida Healthy Kids Corporation to conduct Title XXI eligibility determinations as required by state law
- **Title XXI Children's Medical Services (CMS) Network** for children with special health care needs, administered by the Department of Health for physical health and the Department of Children and Families for specialized behavioral health
- **Medicaid for Children** from birth through age 18, the Agency for Health Care Administration administers the Medicaid program, and the Department of Children and Families determines eligibility for Medicaid

Healthy Kids offers comprehensive health benefits that meet most children's needs. The Florida Healthy Kids Corporation contracts with licensed health plans and health insurers for its enrollees. Title XXI-funded children enrolled in MediKids or the CMS Network receive the Medicaid state plan benefit package for children, excluding waiver services. MediKids receive services through enrollment in Medicaid managed care plans. The Department of Health contracts with approved providers and integrated care service networks for specialized health care services.

### **Eligibility**

The figure below shows Florida KidCare eligibility by age, Federal Poverty Level and program component. Effective January 1, 2014, children ages 6 through 18 with family incomes between 100 percent and 133 percent of the Federal Poverty Level (FPL) will be eligible for Title XXI-funded Medicaid.



**Eligibility Requirements**

- Based on age and family income
- Children from birth through age 18 (until their 19th birthday) from low-income families
- A family’s income can be up to and including 200% of Federal Poverty Level (FPL)

**AT Services Provided/Covered (Healthy Kids services may be more limited)**

- Evaluation/Assessment
- Purchasing/Acquisition
- Training/Technical Assistance

**AT Devices Provided/Covered (Healthy Kids services may be more limited)**

- Daily Living
- Speech Communication
- Mobility, Seating and Positioning
- Vision/ Hearing equipment

**Application Process**

Applications may be completed online at [www.floridakidcare.org](http://www.floridakidcare.org) or you may obtain an application by calling 1-888-540-KIDS (5437).

**Contact Information**

Phone: 1-888-540-5437  
 Website: [www.floridakidcare.org](http://www.floridakidcare.org)

## **Florida Telecommunications Relay, Inc. (FTRI)**

### **Florida Public Service Commission**

#### ***Overview***

Florida Telecommunications Relay, Inc. (FTRI) is a statewide nonprofit 501(c) 3 organization that administers the Specialized Telecommunications Equipment Distribution Program for citizens of Florida who are Deaf, Hard of Hearing, Deaf/Blind and Speech Disabled. FTRI is also responsible for the education and promotion of the Florida Relay Service.

The Florida Legislature passed the Telecommunications Access System Act (TASA F.S. 427) in 1991. The intent of TASA is to provide basic telecommunications services for Hard of Hearing, Deaf, Deaf/Blind, and Speech Disabled individuals, in the most cost-effective way possible. TASA mandates that the FTRI equipment distribution program and the Florida Relay Service be funded by a monthly surcharge billed to all telephone customers (landlines) in the State of Florida. The specialized telephone equipment and ring signaling devices provided through this program are loaned to all qualified permanent Florida residents for as long as they need it, at no charge.

#### ***Eligibility Requirements***

Eligibility is open to Florida residents with hearing or speech loss. To receive specialized telephone equipment, you must provide proof of eligibility. You must provide proof of residency with a Florida driver's license or ID card or another form of eligible identification.

#### ***AT Services Provided/Covered***

- Training/Technical Assistance

#### ***AT Devices Provided/Covered***

- Amplified Phones
- Text Telephones
- Voice and hearing carryover phones
- In-line Amplifiers
- Audio/Visual/Tactile Ringers
- Deaf Blind Communicators
- TeliTalk

#### ***Application Process***

An application may be completed online or received through the mail.

## **Contact Information**

Florida Telecommunications Relay, Inc.  
1820 East Park Avenue  
Suite 101  
Tallahassee, FL 32301  
<http://www.ftri.org/free>  
Voice 1-800-222-3448, TTY 1-888-447-5620, VP 1-850-270-6016

## **Home Care for the Elderly (HCE) Program**

### **Department of Elder Affairs**

#### **Overview**

The mission of the HCE program is to foster an environment that promotes well-being for Florida's elders and enables them to remain in their homes and communities.

The HCE Program supports care for Floridians age 60 and older in family-type living arrangements within private homes, as an alternative to institutional or nursing home care. A basic subsidy is provided for support and maintenance of the elderly, including some medical costs. A special subsidy may also be provided for services and/or supplies.

#### **Eligibility**

Individuals must be age 60 or older, have income less than the Institutional Care Program (ICP) standard, meet the ICP asset limitation, be at risk of nursing home placement and have an approved adult caregiver living with them who is willing and able to provide or help arrange for care

#### **AT Devices and other Services provided**

In addition to an average \$106 monthly subsidy provided by the program, special subsidies are authorized for some consumers and can be used for: wheelchairs, assistive devices, ramps and home accessibility modifications.

#### **Application Process**

Contact the Elder Helpline for information on applying for services.

#### **Contact**

Area Agencies on Aging provide the local administration for the program.

Contact the Elder Helpline at 1-800-96-ELDER (1-800-963-5337) for the center near you.

## **iCanConnect – The National Deaf-Blind Equipment Distribution Program**

### ***Overview***

iCanConnect promotes the National Deaf-Blind Equipment Distribution Program (NDBEDP), a federally funded program, made possible by the 21st Century Communications and Video Accessibility Act of 2010.

The goal is to get technology into the hands of Americans with combined hearing and vision loss so they can connect with family, friends, and community. For those who qualify, technology equipment used for distance communication is provided free. Installation, training, and technical support are also available at no charge.

The iCanConnect program is administered in Florida by the Helen Keller National Center (HKNC)

### ***Eligibility Requirements***

- Have combined hearing and vision loss verified by a doctor or professional service provider
- Be able to be trained to use adaptive technology that makes it possible to use telephone, computer, or other communication equipment
- Meet the program's income guidelines

### ***Must meet at least one of these hearing guidelines:***

- Chronic hearing disabilities so severe that most speech cannot be understood with optimum amplification
- Progressive hearing loss having a prognosis leading to above condition

### ***Must meet at least one of these sight guidelines:***

- Visual acuity of 20/200 or less in the better eye with corrective lenses
- A field defect such that the peripheral diameter of visual field subtends an angular distance no greater than 20 degrees
- Progressive visual loss with a prognosis leading to one or both of above conditions

### ***AT Services Offered***

- Training / Technical Assistance

### ***AT Devices Offered***

Technology such as smartphones, screen readers and braille devices are provided free of charge, along with one-on-one training, to those whose income qualifies for the program.

### ***Contact Information***

HKNC SE office  
PO Box 380

Concord GA 30206  
516-393-7733  
516-393-1597 (fax)  
website: [www.icanconnect.org](http://www.icanconnect.org)  
[Aninydya.Bhettacharyya@hknc.org](mailto:Aninydya.Bhettacharyya@hknc.org)  
[Janice.Harvey@hknc.org](mailto:Janice.Harvey@hknc.org)

## **Medicaid (Florida)**

### ***Overview***

Medicaid provides medical coverage to low-income individuals and families. The state and federal government share the cost of the Medicaid program. Medicaid services in Florida are administered by the Agency for Health Care Administration.

### ***Eligibility***

Medicaid eligibility in Florida is determined either by the Department of Children and Families (DCF) or the Social Security Administration (for SSI recipients).

DCF determines Medicaid eligibility for:

- Parents and caretakers' relatives of children
- Children
- Pregnant women
- Former Foster Care Individuals
- Non-citizens with medical emergencies
- Aged or disabled individuals not currently receiving Supplemental Security Income (SSI)

### ***Application Process***

Individuals may apply for assistance online at: [www.myflorida.com/accessflorida/](http://www.myflorida.com/accessflorida/) Additional information about Medicaid for low income families is available in the [Family-Related Medicaid Fact Sheet](#).. Information regarding income limits can be found on the Family-Related Medicaid Income Limits Chart.

If an individual wants to apply using a paper application, the Family-Related Medical Assistance Application is for individuals who desire to apply for medical assistance only. If the individual wants to apply for other programs, such as Temporary Cash Assistance and/or food assistance the individual must complete the ACCESS Florida Application. Two paper applications will be required if the individual is requesting Family-Related Medicaid in addition to other programs.

Applications for individuals not determined eligible for Medicaid will be referred electronically to the Federally Facilitated Marketplace or Florida Healthy Kids. For more information about the Federally Facilitated Marketplace and Florida Healthy Kids, visit these websites: <https://www.healthcare.gov/> and <https://www.healthykids.org/>

### ***Contact Information***

Customer Call Center  
1-866-762-2237  
8am to 5pm Mon-Fri  
Florida Relay 711 or  
TTY 800-955-8771  
FAX: 866-886-4342

Mailing Address  
ACCESS Central Mail Center  
P.O. Box 1770  
Ocala, FL 34478-1770

## **Medicare**

### **Center for Medicare & Medicaid Services US Department of Health & Human Services**

#### ***Overview***

Medicare covers certain medical services and items in hospitals and other settings. Some are covered under Medicare Part A, and some are covered under Medicare Part B. As long as you have both Part A and Part B, these services and items are covered whether you have the Original Medicare Plan, or you belong to a Medicare Advantage Plan (like a HMO or PPO).

Part A helps cover your inpatient care in hospitals. This includes critical access hospitals and skilled nursing facilities (not custodial or long-term care). It also helps cover hospice care and home health care. You must meet certain conditions to get these benefits.

Part B helps cover medical services like doctors' services, outpatient care, and other medical services that Part A doesn't cover. Part B is optional. Part B helps pay for covered medical services and items when they are medically necessary. Part B also covers some preventive services.

The Original Medicare Plan is one of your health coverage choices as part of the Medicare Program. You will be in the Original Medicare Plan unless you choose to join a Medicare Advantage Plan (like an HMO or PPO). Most people get their coverage through the Original Medicare Plan.

Medicare Advantage Plans are health plan options that are approved by Medicare and run by private companies. They are part of the Medicare Program, and sometimes called "Part C." When you join a Medicare Advantage Plan, you are still in Medicare. Some of these plans require referrals to see specialists. In many cases, the premiums or the costs of services (co-pays) can be lower in a Medicare Advantage Plan than they are in the Original Medicare Plan or the Original Medicare Plan with a Medigap policy.

Medicare Advantage Plans provide all of your Part A (hospital) and Part B (medical) coverage and must cover medically necessary services. They generally offer extra benefits, and many include Part D drug coverage. These plans often have networks, which mean you may have to see doctors who belong to the plan or go to certain hospitals to get covered services. In many cases, your costs for services can be lower than in the Original Medicare Plan.

Medicare offers prescription drug coverage for everyone with Medicare. This is called "Part D."

#### ***Eligibility Requirements***

People age 65 or older; People under age 65 with certain disabilities; and People of all ages with End-Stage Renal Disease (permanent kidney failure requiring dialysis or a kidney transplant).

***AT Services Provided/Covered***

- Evaluation/Assessment
- Purchasing/Acquisition
- Selection/Design
- Training/Technical Assistance

***AT Devices Provided/Covered***

- Daily Living
- Speech Communication
- Mobility, Seating and Positioning
- Vehicle Modifications
- Vision/Hearing Equipment
- Other Home/Worksite Modifications

***Application Process***

Applications for a Medicare health insurance card are taken at your local office for the Social Security Administration. You can also apply online, according to the Medicare website “It’s convenient, quick and easy”. Additional information is also available online or by phone.

***Contact Information***

Phone: (800) 633-4227 (24 hrs., 7 days a week)

Website: <https://www.medicare.gov/>

## **Blind Work Expense (BWE)**

### **Social Security Administration**

Blind Work Expense (BWE) and Impairment related work expense is a work incentive for individuals receiving SSI or SSDI who have a primary diagnosis of blindness and who earn income. The Social Security Administration (SSA) will not count any earned income that you use for expenses to work when they decide your SSI or SSDI eligibility and payment amount. These work-related expenses do not have to be related to your blindness, but they must be reasonable work-related expenses that you incur. The amount of these expenses must also be below the total countable income formula used by Social Security in determining your SSI or SSDI payment each month.

### ***Eligibility Requirements***

If you are statutorily blind and apply for or are receiving Social Security Disability benefits under SSI, you are eligible for blind work expenses. To qualify for a BWE the individual must be under age 65, or age 65 or older and receive SSI payments due to blindness before reaching age 65.

### ***AT Services Provided/Covered***

See below.

### ***AT Devices Covered***

Some examples of Blind Work expenses may include: Dog guide expenses, Transportation to and from work, dues or fees (such as licenses, union dues, etc.), Vehicle modifications, Work-related training, Federal, state, and local income taxes, Social Security taxes, Visual and Sensory aids, Translation of materials into Braille, Medical equipment or supplies that help you work, Attendant Care Services, Meals consumed during work hours and Therapy.

### ***Application Process***

If you meet the eligibility requirements above, contact one of the four companies below for application of benefit services.

### ***Contact Information***

Four companies are listed on the Social Security website as Work Incentive Planning and Assistance organizations:

Abilities Inc. of Florida  
Phone: 1-800-259-5709; Phone: 727-538-7370

Brevard Achievement Center Inc.  
Phone: 1-888-310-6525

Keys Advocacy Center Inc.  
Phone: 305-453-3491

Opportunity Development Inc. Phone: 1-888-427-4313

## **Impairment Related Work Expenses (IRWE)**

### **Social Security Administration**

#### ***Overview***

If you need to pay for certain items or services in order to be able to work, you may be able to use the Social Security Employment Support called an Impairment-Related Work Expense (IRWE). The expense must, as its name implies, be related to your impairment and be needed in order to work. It cannot be an expense that any similar worker without a disability would also have such as purchase of a uniform, or bus fares if the bus is not specifically used for transporting you because of your disability.

If your SSA Claims Representative agrees that your claimed work expenses can be included in an IRWE, you may recover up to 50% of those expenses by having your SSI check increased up to its maximum amount. The IRWE does not provide cash payments. For an SSDI recipient, it simply allows the individual to earn more than the SGA amount without losing the cash benefit.

The IRWE is best suited for on-going expenses such as out of pocket prescriptions drug cost or a lease or monthly payment rather than a large upfront payment for large one-time expenses. Many vendors require the full payment at the time of purchase, but it may also be possible to prorate a one-time expense over a twelve-month period maximum.

#### ***Eligibility Requirements***

Persons must have a disability and meet all the eligibility requirements for SSI or SSDI with the exception of income and/or resources. If SSI is not received because of excess income or resources, deducting impairment-related work expenses may help an individual to qualify for SSI.

IRWE are deductible for SGA and SSI payment purposes when:

- The expenses are directly related to enabling an individual to work
- A person needs the item or services in order to work due to a severe physical or mental impairment
- The cost is paid by the person with a disability and is not reimbursable by another source

#### ***AT Services Provided/Covered***

Some Services may be covered during the acquisition of AT Devices

### ***AT Devices Provided/Covered***

- Daily Living
- Vision/Hearing Equipment
- Speech Communication
- Computer and related
- Learning, Cognition and Developmental
- Environmental Adaptations
- Mobility, Seating and Positioning
- Vehicle Modifications
- Other Home/Worksite Modifications

### ***Application Process and Contact Information***

Four companies are listed on the Social Security website as Work Incentive Planning and Assistance organizations. These organizations can answer questions regarding the application process and answer general questions.

Abilities Inc. of Florida

Phone: 1-800-259-5709; Phone: 727-538-7370

Brevard Achievement Center Inc.

Phone: 1-888-310-6525

Keys Advocacy Center Inc.

Phone: 305-453-3491

Opportunity Development Inc.

Phone: 1-888-427-4313

## **Plan for Achieving Self-Support (PASS)**

### **Social Security Administration**

#### ***Overview***

A Plan for Achieving Self-Support (PASS) lets you spend or save income (other than SSI income) and/or resources for employability investments and work expenses that SSA agrees will help you move toward a goal that will make you financially more self-supporting. (SSA calls such a goal an "occupational goal.") Any income included in a PASS must come from earned or unearned income sources (including in-kind support and/or deemed income) other than SSI. The amount of income you may include in a PASS cannot exceed your non-SSI income.

SSA must agree that your occupational goal is "feasible" for you, and that your plan to achieve that goal is "viable". Any assistive technology included in your plan must, in some way, enable the person to perform a job or to get to a job.

#### ***Eligibility Requirements***

Persons must be blind or disabled, persons must meet all the eligibility requirements for SSI with the exception of income and/or resources; the individual must have either earnings, unearned income, or resources to set aside in a PASS; If SSI is not received because of excess income or resources, developing a PASS may help an individual to qualify for SSI.

#### ***AT Services Provided/Covered***

Some services may be covered during the acquisition of AT Devices.

#### ***AT Devices Provided/Covered***

- Daily Living
- Vision/Hearing Equipment
- Speech Communication
- Computer and related
- Learning, Cognition and Developmental
- Environmental Adaptations
- Mobility, Seating and Positioning
- Vehicle Modifications
- Home/Worksite Modifications

## ***Application Process***

A PASS must contain the following to be approved by SSA:

The plan must have a designated and feasible work goal; the plan must be in writing; the plan must be designed for the individual's needs, goals, abilities, and circumstances; the plan must include a specific financial plan; the plan must include a specific and limited time frame for achieving work goals (no longer than 48 months).

The plan must describe how the funds to be set aside must be clearly identifiable and used specifically just for the PASS. A separate savings account for the PASS is required. Persons with disabilities have a fundamental role in developing their own plan. They can write their own plan or select persons to assist them such as parents, educators, vocational counselors, job coaches, social workers, or employers. The Social Security Administration MUST approve the PASS before it can go into effect.

## ***Contact Information***

Five companies are listed on the Florida Vocational Rehabilitation website as Work Incentive Planning and Assistance organizations. Their contact information is below. For a link please go to: <https://www.rehabworks.org/docs/manual/WIPAmap.pdf>

Brevard Achievement Center Inc.  
Phone: 1-888-310-6525  
Phone: 321-632-8610 Fax: 321-259-3614  
[www.bacbrevard.com](http://www.bacbrevard.com)

Center for Independent Living in Central Florida  
Phone: 305-453-3491 (CIL of the Keys/ Subcontractor)  
Fax: 305-453-3488 (CIL of the Keys/ Subcontractor)  
[www.cilorlando.org](http://www.cilorlando.org)

Gulfstream Goodwill Industries, Inc.  
Phone: 561-848-7200 x 2263; Fax: 561-848-0346

Independent Living Resources of NE Florida Opportunity Development, Inc.  
Phone: 904-339-8484  
Toll Free: 888-427-4313; Fax 904-402-8941

Service Sources / Abilities, Inc. of Florida  
Phone: 727-538-7370  
Toll Free: 800-259-5709; Fax: 888-958-6695  
Email: [WIPA.Referrals@servicesource.org](mailto:WIPA.Referrals@servicesource.org)

## **Social Security Disability Insurance (SSDI)**

### **Social Security Administration**

#### ***Overview***

Social Security Disability Insurance (SSDI) is administered both nationally and locally by the Social Security Administration (SSA). SSDI is a social insurance program for individuals who are blind or disabled, who are unable to work as a direct result of the disability, and who have paid into the Social Security program for approximately one-half the number of years since age 21 and who are under 65 years of age. A wage earner and his or her dependents can receive benefits if the individual is determined to be disabled based on a specific list of criteria. The payment amount is based on a worker's lifetime average earnings covered by Social Security. The amount may be reduced by workers compensation payments and /or disability benefits. It is not affected by other income or resources.

#### ***Eligibility Requirements***

- Persons must have a severe mental or physical impairment (including blindness) that is verified by a physician based on lab tests, examinations, or other objective medical procedures.
- The disability must have lasted or is expected to last a minimum of twelve (12) consecutive months or result in death.
- The disability must prevent the person from doing his or her work or other gainful activity.
- The spouse and dependent children of fully insured workers, including adult children with disabilities whose disability began prior to age 22, also are eligible for benefits upon the retirement, disability or death of a primary beneficiary.

#### ***AT Services Covered***

No AT services are provided or covered. However, after getting disability benefits for two years, the individual will be automatically enrolled in and able to access AT services and devices available through Medicare.

#### ***AT Devices Provided/Covered***

No AT devices are provided or covered. However, after getting disability benefits for two years, the individual will be automatically enrolled in and able to access AT services and devices available through Medicare.

## ***Application Process***

Apply in person or by phone at your local Social Security office, or call (800) 772-1213 for an appointment with a Social Security representative who will help with the application. You can also apply online at [ssa.gov/apply](http://ssa.gov/apply) for disability. Social Security information/publications as well as address and phone number for your local SS office are also available online or by phone.

## ***Contact information***

Phone: (800) 772-1213 or (800) 325-0778 (TDD)

Website: [www.ssa.gov](http://www.ssa.gov)

## **Supplemental Security Income (SSI)**

### **Social Security Administration**

#### ***Overview***

Supplemental Security Income (SSI) is administered both nationally and locally by the Social Security Administration (SSA). The purpose of the SSI program is to assure a minimum level of income to persons who are elderly or have a disability and have limited income and resources. Specific eligibility criteria must be met. Individuals must meet the SSA's definition of "disabled" or "blind," but do not need any social security work credits to obtain SSI payments. There is no disability waiting period for SSI. People may be eligible for SSI even if they have never worked, and they may also receive social security payments if they are eligible for both. Children and adults with disabilities may qualify for SSI payments.

#### ***Eligibility Requirements***

- Persons 65 or older who have limited income and resources
- Persons who are blind (child or adult) or have a disability (child or adult) who have limited income and resources.
- Persons must be a U.S. citizen or be in the U.S. legally.

#### ***AT Services Provided/Covered***

No AT services are provided or covered. However, SSI recipients are usually able to get Medicaid and thus access AT services.

#### ***AT Devices Provided/Covered***

No AT devices are provided or covered. However, SSI recipients are usually able to get Medicaid and thus access AT devices.

## ***Application Process***

Apply in person or by phone at your local Social Security office, or call (800) 772-1213 for an appointment with a Social Security representative who will help with the application. Social Security information/publications as well as address and phone number for your local SS office are available online or by phone.

## ***Contact Information***

Phone: (800) 772-1213 or (800) 325-0778 (TDD) Website: [www.ssa.gov](http://www.ssa.gov)

## **Ticket to Work Program**

### **Social Security Administration**

#### ***Overview***

The Ticket to Work and Self-Sufficiency Program (Ticket Program) is an employment program for people with disabilities who are interested in going to work. The Ticket Program is part of the Ticket to Work and Work Incentives Improvement Act of 1999 – legislation designed to remove many of the barriers that previously influenced people’s decisions about going to work because of the concerns over losing health care coverage. The goal of the Ticket Program is to increase opportunities and choices for Social Security disability beneficiaries to obtain employment, vocational rehabilitation (VR), and other support services from public and private providers, employers, and other organizations.

#### ***Eligibility Requirements***

Under the Ticket Program, the Social Security Administration provides disability beneficiaries with a Ticket they may use to obtain the services and jobs they need from a new universe of organizations called Employment Networks (ENs).

#### ***AT Services Provided/Covered***

- Evaluation/Assessment
- Purchasing/Acquisition
- Selection/Design
- Coordination
- Training/ Technical Assistance

#### ***AT Devices Provided/Covered***

- Vision/Hearing Equipment
- Speech Communication
- Learning, Cognition and Developmental
- Mobility, Seating and Positioning
- Daily Living
- Environmental Adaptations
- Vehicle Modifications
- Computers and Related

- Recreation, Sports and Leisure Equipment

### ***Application Process***

The Ticket Program is flexible and voluntary – beneficiaries receiving Tickets can contact one or more ENs to discuss services and once an agreement between the beneficiary and EN is reached, the two work together to develop a work plan to assist the beneficiary in reaching his or her employment goal.

### ***Contact Information***

Phone: (866) 968-7842 or (866) 833-2967 (TTY)

Website: <https://choosework.ssa.gov/>

## **TRICARE**

### **United States Department of Defense**

#### ***Overview***

The mission of TRICARE is to provide quality health care for members of the Armed Forces, military families, and others entrusted to the Department of Defense's care. TRICARE offers several different health plan options to meet your needs. Plan availability depends on who you are and where you live.

Extended Care Health Option (ECHO) is a supplemental benefit program that provides services and supplies beyond the basic TRICARE military health care program. ECHO is available to active duty family members (ADFM) who meet the qualifications of a specific physical, developmental and/or mental disability. The program provides beneficiaries with coordinated ECHO services and supplies to reduce the disabling effects of the qualifying condition or disorder.

#### ***Eligibility Requirements***

TRICARE is available to active-duty service members and retirees of the seven uniformed services, their family members, survivors and others who are registered in the Defense Enrollment Eligibility Reporting System (DEERS). TRICARE is also available to National Guard/Reserve members and their families. Benefits will vary depending on the sponsor's military status.

#### ***AT Services Provided/Covered***

- Evaluation/Assessment
- Purchase/Acquisition
- Coordination
- Information/Assistance

#### ***AT Devices Provided/Covered***

- Vision/Hearing Equipment
- Speech Communication

- Mobility, Seating and Positioning
- Environmental Adaptations

### ***Application Process***

Generally, it is the sponsor's responsibility to make sure that his or her family members are enrolled in DEERS through the nearest military personnel office. All military sponsors should ensure that the status of their families (marriage, divorce, new child, etc.) is current in the DEERS files so TRICARE claims can be processed quickly and accurately.

### ***Contact Information***

TRICARE Regional Office – North

Phone: (877) 874-2273

Website: <https://www.tricare.mil/>

## **Veterans Affairs - Vocational Rehabilitation and Education Program**

### **Department of Veterans Affairs**

#### ***Overview***

Vocational Rehabilitation and Employment is an employment-oriented program that assists veterans with service-connected disabilities by offering services and assistance to help them prepare for, find and keep suitable employment. Suitable employment is work that is within the veterans' physical, mental and emotional capabilities and matches their patterns of skills, abilities and interests. Under vocational rehabilitation, a veteran can take part in one of the following programs: college or university education; trade, business, or technical school education; apprenticeship or other on-the-job training; on-farm training; employment services.

#### ***Eligibility Requirements***

A veteran with a VA-established service-connected disability of at least 10 percent with a serious employment handicap; or 20 percent with an employment handicap and is honorably discharged or released from military service. A service member pending medical separation from active duty may apply, but the disability rating must be at least 20 percent.

#### ***AT Services Provided/Covered***

- Evaluation/Assessment
- Purchasing/Acquisition
- Coordination
- Training/Technical Assistance

#### ***AT Devices Provided/Covered***

- Vision/Hearing/Speech Equipment

- Learning, Cognition and Developmental
- Mobility, Seating and Positioning
- Daily Living
- Environmental Adaptations
- Vehicle Modifications
- Computers and Related
- Recreation, Sports and Leisure Equipment

### ***Application Process***

For information on VA benefits, you should contact an accredited Veterans Service Organization. The FL Department of Veterans Affairs is an accredited Veterans Service Organization visit their web site at [www.floridavets.org](http://www.floridavets.org)

### ***Contact Information***

Florida Department of Veterans' Affairs  
11351 Ulmerton Road, Suite 311-K  
Largo, FL 33778-1630  
(727) 518-3202

## **Veterans Benefits**

### **Department of Veterans Affairs**

#### ***Overview***

The Department of Veterans Affairs (DVA) is a federal agency that oversees the various benefit programs available for honorably discharged veterans. The DVA is the largest purchaser of AT devices and equipment for persons with disabilities. The DVA operates a vocational rehabilitation program for eligible veterans. Assistive technology can be provided to meet vocational goals and pursue gainful employment.

#### ***Eligibility Requirements***

Eligibility for veterans' benefits is complex. Not all veterans are eligible for all benefits. Generally, if a veteran is eligible for admission to a VA Medical Center (VAMC), then any disabilities he or she has will be treated and/or covered. Entitlement to services varies and is based on the veteran's disability rating. Services are provided on a space available basis and according to an assigned category of either mandatory or discretionary. Veterans in the mandatory category receive free services, while veterans in the discretionary category may be required to contribute to the cost of care.

### ***AT Services Provided/Covered***

- Evaluation/Assessment
- Purchasing/Acquisition
- Coordination
- Training/Technical Assistance

### ***AT Devices Provided/Covered***

- Vision/Hearing/Speech Equipment
- Learning, Cognition and Developmental
- Mobility, Seating and Positioning
- Daily Living
- Environmental Adaptations
- Vehicle Modifications
- Computers and Related
- Recreation, Sports and Leisure Equipment

### ***Application Process***

For information on VA benefits, contact an accredited Veterans Service Organization. These organizations not only give information but can also act as your representative through the VA system.

### ***Contact Information***

Florida Department of Veterans' Affairs  
[www.floridavets.org](http://www.floridavets.org) .  
11351 Ulmerton Road, Suite 311-K  
Largo, FL 33778-1630  
(727) 518-3202

## **Private Sources of Funding – Overview**

A person who needs funding for assistive technology may turn to a private charitable organization, trust or foundation for assistance. There are a variety of such sources in the state, but they have restrictions on what they will provide, have widely varying eligibility requirements, and the resources available to them are limited. It is impossible to generalize concerning them. Each must be approached individually, and you may have to contact many to decide which, if any, will best be able to help you. Many such organizations have no central state offices but must be contacted at the local chapter. These local chapters differ greatly in the resources available to them and thus in the number of gifts they can provide. Assistive technology for people with disabilities may be only one of many things that an organization will fund. As a result, depending upon the organization, you may be competing for limited dollars.

Some may accept applications concerning assistive technology for persons with disabilities but give priority to other areas such as education. Many groups will have financial need requirements, and many may limit their giving to specific geographical areas. Even if a person meets all eligibility requirements, there is certainly no guarantee of having a request accepted for funding. Resources are always limited and because there are many people competing for the same money, requests are decided on an individual basis. What is funded for one person may not be funded for the next. You will have to check with each source on their eligibility requirements.

There are many organizations that exist at particular locales and restrict their funding to the immediate geographic vicinity. A few examples are offered here, but it is very possible that such an organization exists in your locality that is not listed. Here are some ideas for seeking out these community groups: you may look in the yellow pages under social service agencies, clubs, associations, and civic and/or fraternal organizations; look in the white pages; call your local 2-1-1 service for sources. Your church or religious organization is another valuable resource.

Foundations are nonprofit organizations that support charitable activities to serve the common good. Individuals, families or corporations create them with endowments. They make grants with the income they earn from investing the endowments. You can learn more about foundations by visiting your local libraries. There may be local trusts in your community. A trust officer at a bank usually operates them. Call and ask for the trust department to find out what trusts exist in your community. Scan the local paper on a regular basis to look for publicity about organizations and/or individuals that provided funding for an individual.

Another possible local source of assistance, particularly for individuals who work for large employers, is Employee Assistance Programs. Some large employers have been known to provide assistive technology to employees or their family members through these programs. If your company has such a program, it would be a possibility worth investigating.

The next several pages contain contact information on some charitable organizations and foundations that may provide funding for assistive technology. This list is not intended to be exclusive. There may be other sources available in your community that are not included.

## Florida Centers for Independent Living

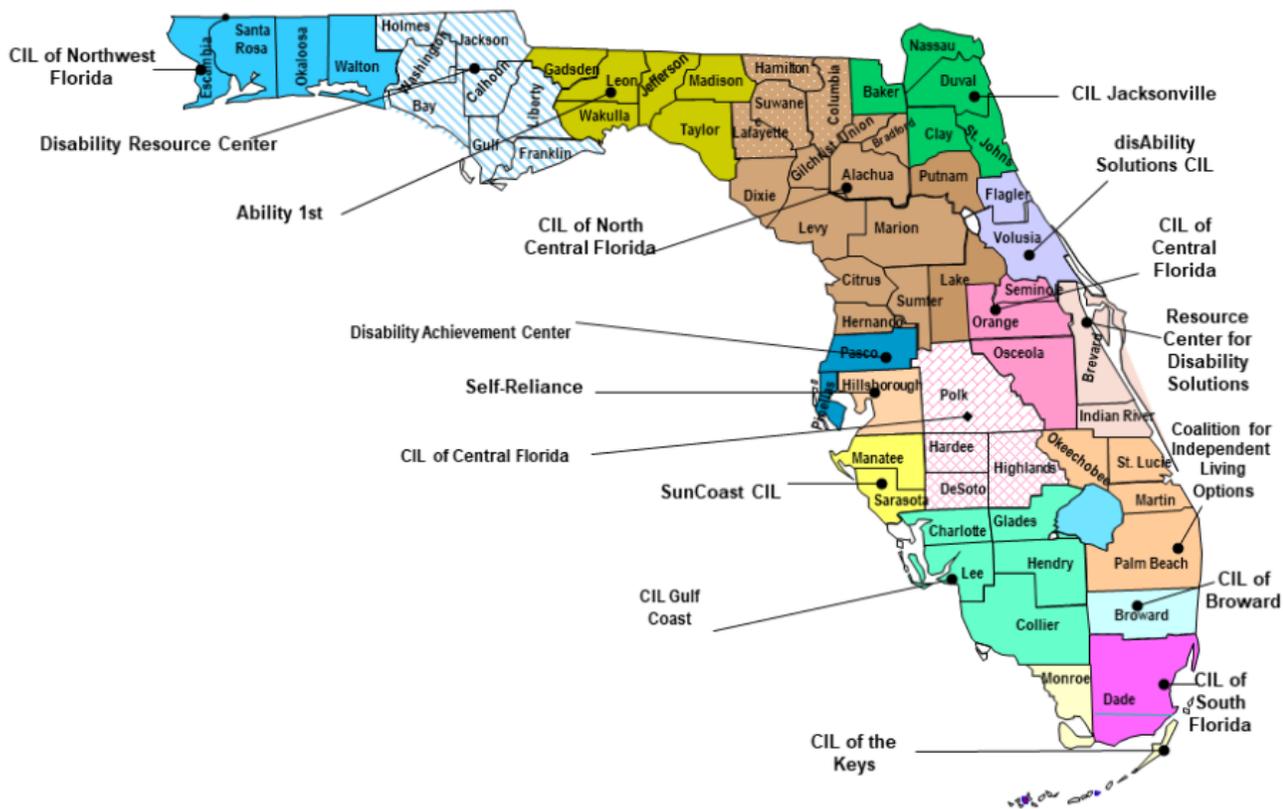
Centers for Independent Living (CILs) empower persons with disabilities to take charge of their lives and guide their own destinies. In addition, CIL staff, boards, and consumers work together to remove barriers and prejudices in society so that all individuals can live and work and enjoy all that their communities have to offer. Fifty-one percent of the staff and boards of CILs are persons with disabilities, which means that they play significant roles in the decision-making responsibilities of the Centers.

The Centers focus on five core services: Information & Referral; Individual & Systems Advocacy; Skills Training; Peer Support; & Transition (Nursing Facility to Community and School to Adult Life). In addition, each CIL also offers unique services tailored to the needs of its community which may include:

- Home Modifications
- Durable Medical Equipment Donation Closet
- Power Mobility Refurbishment
- Computers and Computer Repair
- Training for use of Assistive Technology

The Centers are strategically located throughout the state and provide service to each county. Use the map below to locate the Center serving your community and contact them by phone for their specific services and requirements.

**Network of Centers for Independent Living in Florida**



**CIL Disability Resource Center** – 1-877-245-2457; [www.cilnwf.org](http://www.cilnwf.org)

Counties: Escambia, Santa Rosa, Okaloosa, Walton

**Disability Resource Center** - 1-850-769-6890; [www.drcpc.org](http://www.drcpc.org)

Counties: Bay, Washington, Holmes, Jackson, Calhoun, Gulf, Liberty, Franklin

**Ability 1<sup>st</sup>** – 850-575-9621; [www.ability1st.info](http://www.ability1st.info)

Counties: Leon, Wakulla, Gadsden, Madison, Taylor, Jefferson

**CIL of North Central Florida** – 352-378-7474; [www.cilncf.org](http://www.cilncf.org)

Counties: Alachua, Bradford, Citrus, Columbia, Dixie, Gilchrist, Hamilton, Hernando, Lafayette, Lake, Levy, Marion, Putnam, Sumter, Suwannee, Union, Lake

**CIL Jacksonville** – 904-399-8484; [www.ciljacksonville.org](http://www.ciljacksonville.org)

Counties; Duval, Nassau, Baker, Clay, St. Johns

**DisAbility Solutions for Independent Living** – 386-255-1812; [www.dsil.org](http://www.dsil.org)

Counties: Volusia, Flagler

**Disability Achievement Center**–727-539-7550; [www.disabilityachievementcenter.org](http://www.disabilityachievementcenter.org)

Counties: Pinellas, Pasco

**CIL of Central Florida** – 407-623-1070; [www.cilorlando.org](http://www.cilorlando.org)

Counties: Orange, Seminole, Osceola, Hardee, Highlands, Polk, DeSoto

**Resource Center for Disability Solutions** – 321-633-6011; [www.rcdsfl.org](http://www.rcdsfl.org)

Counties: Brevard, Indian River

**Self-Reliance CIL, Inc.** – 813-375-3965; [www.self-reliance.org](http://www.self-reliance.org)

Counties: Hillsborough

**SunCoast CIL, Inc.** – 941-351-9545; [www.scil4u.org](http://www.scil4u.org)

Counties: Manatee, Sarasota

**Coalition for Independent Living Options, Inc.** – 561-966-4288; [www.cilo.org](http://www.cilo.org)

Counties: Palm Beach, Martin, St. Lucie, Okeechobee

**CIL of Broward** – 954-722-6400; [www.cilbroward.org](http://www.cilbroward.org)

Counties: Broward

**CIL Gulf Coast** – 239-260-4575; [www.cilgulfcoast.org](http://www.cilgulfcoast.org)

Counties: Charlotte, Collier, Glades, Hendry, Lee

**CIL of the Keys** – 305-453-3491; <https://www.facebook.com/Center-for-Independent-Living-of-the-Keys-131369777893/> Counties: Monroe

**CIL of South Florida** – 305-751-8025; [www.cilsf.org](http://www.cilsf.org)

Counties: Dade

## **Autism Care Today!**

### **Overview**

One in 59 children in America have an autism spectrum disorder (ASD). Autism is more common than juvenile diabetes, pediatric AIDS and pediatric cancer combined. Early and intense therapies have been proven to be effective, yet most children go without due to financial restraints. Autism Care Today fills a necessary gap by providing assistance for these children today to ensure they have a better tomorrow

*Autism Care Today has put a temporary hold on accepting new applications for the remainder of 2020. In these ever-changing times, we are developing new ways to continue to support and assist families in the upcoming year.*

### **Contact Information**

Autism Care & Treatment Today!  
18685 Main St. #101-375  
Huntington Beach, CA 92648  
818-340-4010  
877-9ACT-TODAY  
(877-922-8863)  
<https://www.act-today.org/>  
[Info@act-today.org](mailto:Info@act-today.org)

## **American Cancer Society**

### **Overview**

The American Cancer Society provides information, education services and rehabilitation to cancer patients and their families in an effort to eliminate cancer as a major health problem. Upon request, Durable Medical Equipment may be provided.

### **Contact Information**

Phone: (800) 227-2345  
Website: <https://www.cancer.org/>

## **Association of Blind Citizens – Assistive Technology Fund**

### **Overview**

The Association of Blind Citizens (ABC) operates the Assistive Technology Fund. The Assistive Technology Fund (ATF) will provide funds to cover 50% of the retail price of adaptive devices or software. The ABC board of directors believes that this program will allow blind and visually impaired individual's access to technology products that will have a significant impact on improving

employment opportunities, increase the level of independence and enhance their overall quality of life.

### ***Eligibility Requirements and Application Process***

The products covered by this program must retail for a minimum of \$200 with a maximum retail price of \$6,000. Persons eligible to apply for assistance must have a family income of less than \$50,000 and cash assets of less than \$20,000. Applications will be reviewed by the Assistive Technology Committee and recommendations will be submitted for board approval. If applicants are selected to receive a technology grant, applicants will be asked to provide documents such as tax returns, bank statements, and any other documents that the ABC board or its designee would deem necessary to assess financial need for the grant.

Applicants must be legally blind and a resident of the United States to qualify for this program. Applications must be submitted by June 30th and December 31st for each grant period (two per year). Applicants will be notified if their request for a grant is approved. Applicants may submit one request per calendar year. All applications must be submitted via e-mail. You will be notified by ABC within 45 days after the application deadline. The grantee will have 30 days after notification to purchase the product. If the purchase cannot be made within 30 days, ABC reserves the right to withdraw the award and assign it to another applicant. All decisions are final.

The application form is on the website at [www.blindcitizens.org](http://www.blindcitizens.org) (From the home page click the Assistive Technology Fund link)

### ***Contact Information***

PO Box 246  
Holbrook, MA 02343  
Phone: (781) 961-1023  
Website: <https://blindcitizens.org/>  
Email: [president@blindcitizens.org](mailto:president@blindcitizens.org)

### **Children's Wish Foundation**

#### ***Overview***

The Children's Wish Foundation International, Inc, was founded on the premise that terminally ill children, regardless of race, color, religion, or economic status, are denied the basic right to grow into adulthood. For these unfortunate children, Children's Wish Foundation provides an experience of a lifetime in the form of a favorite wish.

### ***Eligibility Requirements and Application Process***

Children's Wish Foundation will fulfill the favorite wish for any child not expected to live until the age of 18. Each wish, truly the child's own wish must be completed while the child is healthy enough to fully enjoy it. The immediate family is included in the wish fulfillment, so that the child and family will share in the experience. Assistive technology will be considered if it is truly the wish of the child. Application information is available online or by phone.

## **Contact Information**

Phone: (800) 323-9474 (WISH)

Website: <https://childrenswish.org/>

## **Kids Wish Network**

### **Overview**

Kids Wish Network is a federally recognized 501(c)3 nonprofit charitable organization whose sole mission is to grant wishes to children with life-threatening illnesses. Kids Wish Network actively seeks out children who have "slipped through the cracks" of society; that is, children without parents or other advocates. Some examples of wishes include computers with assistive technology, theme park visits, shopping sprees, meeting celebrities and traveling are all popular choices. We have also fulfilled many requests for special commodity wishes such as accessible playground sets. The wish cannot accommodate pets, travel outside the US, hunting trips, motorized vehicles, hospital equipment, land/housing or medical treatments.

### **Eligibility Requirements and Application Process**

To qualify for assistance, an individual must have a terminal or life-threatening illness and must be between 3 and 18 years of age. Application information is available online or by phone.

## **Contact Information**

Phone: (888) 918-9004

Website: <https://www.kidswishnetwork.org/>

## **Make-a-Wish Foundation**

### **Overview**

Founded in 1983, this Foundation grants special wishes to children under the age of 18 who have terminal illnesses or life-threatening medical conditions. Although most wishes involve things such as special vacations and trips or meeting celebrities, assistive technology can be provided if it is the sincere wish of the child.

### **Eligibility Requirements and Application Process**

To qualify for assistance, an individual must have a terminal or life-threatening illness and must be less than eighteen years of age. Local "wish teams" are brought together to work out the details of each wish. Make-a-Wish has never turned down a wish for a child who is eligible. Application information is available online or by phone.

## **Contact Information**

**Make-A-Wish Central and Northern Florida** (Serves all of northern Florida and central Florida to Brevard County on the East Coast and Charlotte County on the West Coast)

Website: <https://wish.org/cnfl>

Phone: (407) 622-4673

### **Make-A-Wish Southern Florida, Inc**

Website: <https://wish.org/sfla>

Phone: 1 (888) 773-9474

### **Special Wish Foundation**

#### ***Overview***

A Special Wish Foundation, Inc. is a non-profit charitable organization dedicated to granting the wishes of children under the age of 21 and diagnosed as having a life-threatening disorder. A Special Wish Foundation is the only major wish-granting organization in the United States that grants wishes to qualifying infants, children, and adolescents from birth through and including the age of 20 years.

#### ***Eligibility Requirements and Application Process***

The Special-Wish-Foundation has two criteria that must be met before a wish is considered:

- A child must be diagnosed as having a life-threatening disorder
- A child must be under the age of 21.

The foundation grants wishes across the US. Assistive technology will be considered if it is truly the wish of the child.

#### ***Contact Information***

Phone: (614) 258-3168

Website: <https://aspecialwishfoundation.org/>

### **Sunshine Foundation – Grants/Gifts**

#### ***Overview***

Sunshine answers the dreams of seriously ill, physically challenged and abused children, ages 3-18 from all over the country. Although the most frequently filled "wish" is a trip to Disney World or Disneyland, another common dream that the foundation fills is the purchase of a computer or other assistive technology.

#### ***Eligibility Requirements and Application Process***

In order to receive a dream through Sunshine Foundation, a child must meet the following requirements:

- They must be between the ages of 3-18
- The child must be seriously ill, physically challenged or abused
- The parent's/guardian's annual income may not exceed \$75,000; and
- The child may not have had a dream granted through any other wish-granting organizations.

## **Contact Information**

Phone: (215) 396-4770

Website: <https://www.sunshinefoundation.org/>

Email: [info@sunshinefoundation.org](mailto:info@sunshinefoundation.org)

## **Civitan Clubs**

### **Overview**

To build good citizenship by providing a volunteer organization of clubs dedicated to serving individual and community needs with an emphasis on helping people with developmental disabilities. This can include the purchase of Assistive Technology. To obtain the address and telephone number of the nearest Civitan Club, either visit their website or contact them at 1-800-CIVITAN.

### **Contact Information**

1-800-CIVITAN

<https://civitan.org/>

## **Computers for the Blind (CFTB)**

### **Overview**

Computers for the Blind is a non-profit 501(c)3 volunteer organization located in Richardson, TX. They provide accessible computers to persons who are blind and visually impaired. CFTB collects donated laptop and desktop computers from businesses and individuals. Skilled volunteer computer technicians wipe them clean and install screen reader software (NVDA). Upon request CFTB provides larger monitors and/or a trial version of Zoomtext. The full version is available for \$200. E-mail and word processor software are part of the software library along with simple accessible tutorials on how to operate the accessible software.

### **Eligibility Requirements and Application Process**

Anyone with a visual impairment who is serious about using it and is willing to commit to the learning process. The cost to the consumer is \$100 for a desktop, \$150 for a laptop. For general inquires or to request a computer call or visit our website.

### **Contact Information**

Phone: (214) 340-6328

Website: <https://computersfortheblind.net/>

## First Hand Foundation

### **Overview**

First Hand is a non-profit, 501(c)3 organization supported by the generosity of Cerner Corporation, its associates, its business partners, and friends. The Foundation assists individual children who have clinical, health-related needs and no financial safety net to cover these expenses. By focusing on the individual child, First Hand reaches children and their families who would otherwise fall through the cracks of insurance coverage and state aid. The Foundation strives to provide assistance that creates independence, rather than dependence for its recipients.

### ***Eligibility Requirements and Application Process***

First Hand encourages Cerner associates, business partners and clients, as well as the public, to refer cases to the Foundation. Applications are processed and evaluated by First Hand's Clinical Decision Committee composed of healthcare professionals and associates from Cerner Corporation. In order to be considered for funding, the following criteria must be fulfilled: 1) The child must be under the care of a pediatrician; 2) The case must involve a specific child with a specific need; 3) The grant request must be clinically relevant to the health of the child; 4) There must be no existing financial net (such as Medicaid or private insurance) to cover the requested expenses; 5) The case must be in a proactive stage. An application for debt reduction for expenses already incurred will not be considered for First Hand Foundation funding; 6) Because First Hand believes in empowering the families it helps, the families must do their own legwork in seeking medical advice and treatment for their children. First Hand provides its support by funding the procedures and equipment recommended by experts. First Hand partners with other organizations to help the same child, to maximize the impact of its funding; and 7) The child must be 18 years of age or younger (a child 18-21 can be considered if under the care of a pediatrician and in a child-like state). Applications are available online or by phone.

### ***Contact Information***

Phone: (816) 201-1569

Website: <https://www.firsthandfoundation.org/>

## Friends of Man

### **Overview**

At Friends of Man, every dollar contributed by donors goes directly to aid individuals and families in need of assistance. Friends of Man was founded to provide donors with the opportunity to have 100% of their gift used for charitable purposes. No money whatsoever is taken out for administrative expenses - and there are no salaries.

Friends of Man is a Colorado based organization but does provide some assistance throughout the country for the following needs:

- Prostheses
- Wheelchairs
- Medical Equipment
- Wheelchair Ramps
- Mobility Equipment
- Home Modifications

### ***Eligibility and Application Process***

Friends of Man will only accept applications from referring professionals. Referring Professionals (health care and social workers, clergy, counselors, etc.) submit applications on behalf of people in need of assistance. Friends of Man carefully considers all requests, and if the application is approved, Friends of Man pays a vendor for the needed items or services. Friends of Man will require a substantial copay from resources in the home state and the applicants have to provide proof on financial need. Minimum application amount is \$250.

Applications may be requested by the referring professional at [applications@friendsofman.org](mailto:applications@friendsofman.org).

### ***Contact Information***

P. O. Box 937  
Littleton, Colorado 80160-0937  
Phone: (303) 798-2342; FAX: (303) 798-2345  
Email: [volunteers@friendsofman.org](mailto:volunteers@friendsofman.org)  
<https://www.friendsofman.org/>

### **Habitat for Humanity**

#### ***Overview***

Habitat for Humanity is a nonprofit, ecumenical Christian ministry founded on the conviction that every man, woman and child should have a decent, safe and affordable place to live. There are hundreds of habitat affiliates across the country and while the main focus is new home construction, some affiliates do provide home modification services such as wheelchair ramps and a variety of other modifications in the home to help make it accessible.

#### ***Eligibility Requirements and Application Process***

Contact your local habitat for information on the services that they provide. Contact information for a habitat affiliate that may be in your area is available online or by phone.

#### ***Contact Information***

Phone: (800) 422-4828  
Website: [www.habitat.org](http://www.habitat.org)

## **Hearing Aid and Hearing Technology Resources**

The following organizations may provide funding for hearing aids for those in need.

The following link may provide additional information or resources:

<https://betterhearing.org/>

### **Alexander Graham Bell Association for the Deaf and Hard of Hearing**

#### ***Overview***

The program offers three separate aid programs: Preschool-Age, Parent-Infant, and School-age.

#### **Parent-Infant Financial Aid Program**

The Parent-Infant Financial Aid Program is for families of infants and toddlers ages 0 to 3 who have been diagnosed with a bilateral hearing loss in the moderately-severe to profound range and who are in pursuit of spoken language education for their child. Awards are made to assist with expenses such as auditory support services, speech-language therapy, preschool tuition, etc. Families should be committed to a listening and spoken language approach for the education of their child's listening, speech and cognitive skills. This program usually opens in August and with a deadline usually in late early October. Program details and an application packet are available on the program website during that time.

#### **Preschool-Age Financial Aid Program**

The Preschool-Age Financial Aid program is for families of pre-school age children (age 4 until they begin first grade) who have been diagnosed with a bilateral hearing loss in the moderately-severe to profound range and who are in pursuit of a listening and spoken language education for their child. Awards are made to assist with expenses such as auditory support services, speech-language therapy, pre-school tuition, etc. Families who apply should be committed to a listening and spoken language approach for the education of their child's listening, speech and cognitive skills. This program usually opens in June and with a deadline usually in late July. Program details and an application packet are available on the Alexander Graham Bell website during that time.

#### **School-Age Financial Aid Program**

The School-Age Financial Aid program is for students with a pre-lingual bilateral hearing loss in the moderately-severe to profound range who use listening and spoken language and who are in first through twelfth grades and attending a parochial, independent or private mainstream school. Awards are intended to assist with educational costs such as tuition, books, equipment, room and board, auditory and speech language support services, academic tutoring, transportation, and other school-related expenses. Please Note: Public school, oral school, OPTION school, home school & post-secondary students do not meet this criterion.

This program generally opens in April with a deadline usually in late May. Program details and an application packet are available on the AG Bell website during this time [www.agbell.org](http://www.agbell.org)

## **Contact Information**

Phone: (202) 337-5220

Website: [www.agbell.org](http://www.agbell.org)

Email: [financialaid@agbell.org](mailto:financialaid@agbell.org)

## **Hear Now Foundation**

### **Overview**

Hear Now is a national non-profit program committed to assisting deaf and hard-of-hearing persons with limited financial resources who permanently reside within the United States. The work of Hear Now is supported through the contributions of many benefactors. They receive no government funding. All donations – money, time, hearing aids – allow the program to survive and give the gift of hearing domestically. Eligible devices and services include hearing aids and fittings.

### **Eligibility Requirements and Application Process**

In determining eligibility, HEAR NOW considers the following: household size; monthly or annual income from all in the household who have income; and assets. Applications are available online or by phone.

## **Contact Information**

Phone: (800) 648-4327

Website: [www.sotheworldmayhear.org/hearnow](http://www.sotheworldmayhear.org/hearnow)

Email: [info@starkeyfoundation.org](mailto:info@starkeyfoundation.org)

## **Help America Hear**

### **Overview**

Help America Hear is proud to offer the Help America Hear Program which provides NEW high quality hearing aids Nationwide to men, women, and children with limited financial resources.

Please utilize the Help America Hear program as a LAST RESORT. As a prerequisite, we ask all applicants to exhaust all other financial resources including but not limited to, available credit, family support, money market accounts, mutual funds, 401(k) plans, trust funds, annuities, and savings/checking and State sponsored programs.

Help America Hear is made possible by the generosity of hearing health care professionals and manufacturers who donate their time and services. The program is also sponsored by our many corporate and private donors. We trust you will respect the integrity of the program and deeply appreciate the kindness of everyone involved.

## **Contact Information**

Phone: (888) 580-8666

Email: [info@helpamericahear.org](mailto:info@helpamericahear.org)

Website: [www.helpamericahear.org](http://www.helpamericahear.org)

## **Hike Fund**

### ***Overview***

The HIKE Fund, Inc. is a not-for-profit charity incorporated under the laws of the State of Nebraska and registered with the Internal Revenue Service as a tax-exempt charity. The Fund is the continuing philanthropic project of Job's Daughters International.

The purpose of the Fund is to provide hearing devices for children with hearing losses between the ages of newborn and twenty years whose parents are unable to meet this special need financially. Estimates of 100 children are provided with hearing devices each year. Examples of eligible hearing devices include hearing aids, enclosed caption converters for television, tactile units, FM units (into which a hearing aid is plugged for amplification), computers to assist deaf children in communicating, as well as other technical devices may be prescribed.

### ***Eligibility Requirements and Application Process***

Children are eligible to receive a grant providing the need is verified by a prescription from an audiologist or physician. The following list of items must be included in the application packet to be considered for funding:

- a letter from parent(s) or guardian(s) explaining the financial need
- statement of income and expenses
- a copy of the previous year's income tax return and the most recent pay stub(s) from each wage earner
- a recent (within the past 12 months) audiogram AND quote from a licensed and/or certified audiologist and/or physician
- an itemized cost quotation from the supplier which should include cost of hearing aid(s) or device(s), cost of ear mold(s), and professional fees.

Applications can be downloaded from the website listed below.

### ***Contact Information***

Website: [www.thehikfund.org/](http://www.thehikfund.org/)

## **Miracle-Ear Foundation Gift of Sound Program**

### ***Overview***

The Miracle-Ear Foundation serves and support children and adults who have a hearing loss. Our Gift of Sound program provides at no-cost hearing aids and hearing support services to families or individuals who have income that are significantly limited, who are unable to afford the high cost of quality hearing instruments, and who exhausted all possible resources for their hearing health. Hearing challenges are unique, every application for service and support are considered on an individual basis. Applications fee for adults, age of 19 years and older, requesting services from the

Miracle-Ear Foundation is \$150. This is a non-refundable fee, please make sure you fit eligibility criteria before applying. Application information is available online or by phone.

### ***Contact Information***

Phone: (800) 234-5422

Website: [www.miracleearfoundation.org](http://www.miracleearfoundation.org)

### **Starkey Hearing Foundation**

#### ***Overview***

Assistance for low income individuals permanently residing in the US with no other resources to acquire hearing aids

#### ***Contact Information***

6700 Washington Ave S

Eden Prairie, MN 55344

800-947-4997

[www.sotheworldmayhear.org](http://www.sotheworldmayhear.org)

### **TPA Scholarship Trust for the Deaf and Near Deaf**

#### ***Overview***

The Travelers Protective Association of America established the TPA Scholarship Trust for the Deaf and Near Deaf in 1975 to provide financial aid to children and adults who suffer deafness or hearing impairment and who need assistance in obtaining mechanical devices, medical or specialized treatment or specialized education as well as speech classes, note takers, interpreters, etc. and in other areas of need that are directly related to hearing impairment.

#### ***Eligibility Requirements and Application Process***

Persons who suffer deafness or hearing impairment may obtain an application for aid from the Trust at The Travelers Protective Association. Completed application must be returned to the Trust by March 1st each year. Trustees review all applications on file in April; notify recipients in May and scholarship checks are mailed after August 1st. Recipients may receive additional aid and must complete a new application. Selection of recipients and amount of the scholarship awarded shall be decided upon by the majority of the Trustees meeting in April to review the applications. Applicants demonstrating the greatest financial need are given preference regardless of race, creed, age or sex. Completed applications are due by March 1st, annually. Application information is available online or by phone.

## **Contact Information**

Phone: (636) 724-2227; (877) 872-2638

Website: [www.tpahq.org](http://www.tpahq.org)

Email: [support@tpahq.org](mailto:support@tpahq.org)

## **Jordan Thomas Foundation**

### **Overview**

The Jordan Thomas Foundation provides children affected by limb loss with the prostheses they need throughout childhood and adolescence, and serves as a caring resource, advocate and support system for these children and their families. More detailed information on the Foundation can be found here: <http://www.jordanthomasfoundation.org>

### **Eligibility Requirements and Application Process**

The Jordan Thomas Foundation seeks to help children in the Southeastern USA first but also provides support to children all over the United States as well as children from other countries who are in the US on medically sponsored visas.

The Board of Directors of the Foundation accepts applications, provided upon request through the website, and serves as the review and acceptance committee. Recipients must present documentation of financial need. Attending physicians and prosthetists are required to submit information on the application as well as the parent(s) or guardian.

The Foundation also has a one-time assistance program for young adults, ages 18-24 years old. The same application and requirements are used.

## **Contact Information**

Jordan Thomas Foundation

9005 Overlook Blvd

Brentwood TN 371027

(615) 455-5505

[info@jordanthomasfoundation.org](mailto:info@jordanthomasfoundation.org)

## **The Kelly Brush Foundation Active Fund**

### **Overview**

The Kelly Brush Foundation is dedicated to making active lifestyles a reality for anyone with a spinal cord injury. **Life is better active!**

Through the Active Fund, we provide grants for individuals with paralysis caused by spinal cord injury to purchase adaptive sports equipment. We believe in the power of sport and recreation to foster inclusion and overcome the barriers of paralysis. We have helped over 900 people from 48 states purchase handcycles, monoskis, sport chairs, racing chairs, hockey sleds,

## ***Eligibility Requirements and Application Process***

Individuals with paralysis caused by spinal cord injury who reside in the US.

To review Active Fund guidelines please go to <https://kellybrushfoundation.org/theactivefund>

### ***Contact Information***

Kelly Brush Foundation  
3 Main Street  
Suite 105  
Burlington, VT 05401  
802-846-5298  
[info@kellybrushfoundation.org](mailto:info@kellybrushfoundation.org)

## **Kiwanis Clubs**

### ***Overview***

Kiwanis clubs, located in 80 nations, help their communities in countless ways. Each community's needs are different—so each Kiwanis club is different. By working together, members achieve what one person cannot accomplish alone. Service is at the heart of every Kiwanis club, no matter where in the world it's located.

The Kiwanis Clubs do not generally provide assistance for the purchase of assistive technology, but it is not excluded as a possibility. Local clubs can be convinced to help. To obtain the address and telephone number of the nearest Kiwanis Club, contact your local chamber of commerce or visit their website.

### ***Contact Information***

Website: [www.kiwanis.org](http://www.kiwanis.org)

## **Limbs for Life Foundation**

### ***Overview***

Limbs for Life awards prosthetic care to clients both in the US and developing countries. Prosthetic limbs range from \$15,000 to over \$100,000 each.

A qualified applicant is provided with partial or complete funding for an advanced prosthesis, fitted by a certified prosthetist.

## ***Eligibility Requirements and Application Process***

Once the amputee receives our application, they are to fill out the forms thoroughly, having a prosthetist of their choice review, fill out, and sign the prosthetist pages. (This includes the Proposed Fee Schedule and Current Prosthetist). Once both the amputee and prosthetist sections are completed, entire packet should be mailed back to Limbs for Life.

At this point, a criminal background check is processed for each applicant. This step is taken to verify that the amputee fits these criteria: 1) must be a legal resident of the United States; and 2) must not have a felony in their criminal history. If the applicant fails to meet either one of these criteria, they will be notified by letter.

Finally, if the applicant passes the background check, their application will go before the board of directors for confirmation. If selected, we will send a letter to the amputee and their prosthetist informing them that the applicant has been approved for financial assistance. Application information is available online or by phone.

### **Contact Information**

Phone: (888) 235-5462

Website: [www.limbsforlife.org](http://www.limbsforlife.org)

<https://www.limbsforlife.org/gethelp>

Email: [admin@limbsforlife.org](mailto:admin@limbsforlife.org)

### **Lions Clubs International**

#### **Overview**

For nearly 100 years, Lions Clubs have provided resources for individuals who are blind or who have severe vision or hearing loss worldwide. A local Lions club in or near your community may sponsor a program that provides assistance for the purchase of eyeglasses, hearing aids, health-related services, scholarships or educational needs. To find a Club near you, please search for a local club online or call.

#### **Contact Information**

Phone: (630) 571-5466

Website: <https://www.lionsclubs.org/en>

Local Club Locator: [www.lionsclubs.org/en/start-our-approach/club-locator](http://www.lionsclubs.org/en/start-our-approach/club-locator)

### **Modern Woodmen of America**

#### **Overview**

Modern Woodmen of America is a member-owned fraternal financial services organization. They secure futures with financial guidance and products. Since 1883, Modern Woodmen has brought people together, supported families and strengthened communities nationwide. The local chapters can provide wheelchairs, walkers, crutches, or canes to individuals. These devices are actually loaned and meant to fill temporary needs so as to prevent person the expense of an unnecessary purchase. The devices must be returned to the organization when they are no longer needed Modern Woodmen also have a program called The Good Neighbor Project in which a chapter may do home modifications.

#### **Contact Information**

To find a local chapter in Florida, call their main office at 800-447-9811.

Website: [www.modern-woodmen.org](http://www.modern-woodmen.org)

## **The M.O.R.G.A.N. Project**

### ***Overview***

The M.O.R.G.A.N. Project is a 501(c)(3) non-profit organization, established by Robert & Kristen Malfara in honor of their precious son Morgan, who has a very rare form of Leukodystrophy. The mission of the project is to provide the tools for a therapeutic and fun experience to children with physical and developmental needs.” The M.O.R.G.A.N. Project is a national, community-based organization of volunteers dedicated to promoting awareness and facilitating support of parents caring for their children with special health care needs, thereby enhancing the Quality-of-Life for these special families. The M.O.R.G.A.N. Project’s Quality of Life support programs for children with disabilities have been designed around one very simple value: to make the parents’ job of caring for their own special-needs child in the family home just a little bit easier. The Project has four programs: Disability Resources; Equipment Exchange; Quality of Life Enhancement Program; informational pamphlets. Information on these programs may be obtained at <http://themorganproject.org/>

### ***Eligibility Requirements and Application Process***

Certain Assistive Technology devices, durable medical equipment and other medical devices and equipment may be available through the Equipment Exchange program. Through this program, donated items from families that no longer have a use for these items are matched with families that have demonstrated a need for them. The M.O.R.G.A.N. Project provides the shipping of donated equipment from the donor and to the recipient at no cost to the families and provides a tax receipt for the donations. The available equipment is listed on the website. If equipment is shown as available, click on the link and the appropriate application will be available to complete and submit for review. The list of available equipment can be found here:

The Quality of Life Enhancement Program has offered families that meet the minimum criteria the opportunity to apply for the “tools” that make their job of caring for their child easier AND enhance quality of life for the child and family at the same time. These “tools” are for things that are not considered medically necessary by insurance and Medicaid, but that can make a huge impact on the parent’s ability to be the safest caregiver and best advocate for their child that they can be. The program varies from year to year based on funding and is not available at all times. Check on the website or contact the organization for current funding status.

### ***Contact Information***

The M.O.R.G.A.N Project  
4241 N. Highway 1.  
Melbourne, FL 32935  
Phone: (321) 506-2707  
[info@themorganproject.org](mailto:info@themorganproject.org)  
[www.themorganproject.org](http://www.themorganproject.org)

## **Multiple Sclerosis Foundation**

### ***Overview***

The Multiple Sclerosis Foundation offers four separate programs that may assist with Assistive Technology funding. These programs are the Assistive Technology Program, Brighter Tomorrow Program, Computer Grant Program and the Cooling Program.

### **Assistive Technology Program**

The MSF Assistive Technology (AT) Program strives to educate and assist individuals with MS across the country about the myriad of AT options available and how to access these options. The MSF AT Program may provide an AT product, help locate a product, or help with funding for a wide range of devices that allow individuals with MS to function more independently in activities of daily living, as well as recreational, educational, and vocational activities.

### ***Eligibility Requirements and Application Process***

Questions will be asked regarding symptoms, level of disability, income, family support, and assistance requirements. This information helps the AT coordinator to assess the physical, social, emotional, and cognitive needs of the patient. Financial status also plays a role in determining eligibility for the MSF Assistive Technology Program. Upon review, the AT coordinator will determine what AT will be provided through the MSF or if a referral to another resource is needed. All equipment is ordered from a licensed medical equipment supplier. Applications are available online or via postal mail.

### **Brighter Tomorrow Grant**

Each year the Multiple Sclerosis Foundation makes dreams come true for individuals with multiple sclerosis across the country through the Brighter Tomorrow grant. The goal of the grant is to provide individuals with MS with goods or services (valued at up to \$1000.00 per recipient) to improve their quality of life by enhancing safety, self-sufficiency, comfort, or well-being. Recipients of the Multiple Sclerosis Foundation's Brighter Tomorrow grant have received appliances, televisions, furniture, hobby supplies, retreats, and various home modifications.

### ***Eligibility Requirements and Application Process***

To qualify, a person must be 18 years of age or older and diagnosed with MS, or the parent of a minor child diagnosed with MS and be a permanent U.S. resident. They must not have any other means of fulfilling the need they express.

Applicants are asked to provide basic personal and financial information, and to write a brief essay of 100 words or less to describe how the grant would help them have A Brighter Tomorrow.

Applications are available online or via postal mail using the information above. Applications are accepted from June 1 to September 1 of each year.

## **Computer Grant Program**

Computer Grant Program provides refurbished desktop computers for individuals with MS on limited or fixed incomes. For those who do not know how to use a computer, training may be provided. The application process requires verification of a diagnosis of MS and a brief essay from the applicant explaining how a computer will enhance their quality of life. A computer, monitor, keyboard and mouse will be granted. Internet access and technical support will be the responsibility of the grant recipient. Applications are accepted from June 1 to September 1 of each year. Applications are available online or via postal mail using the information above.

## **Cooling Program**

More often than not, heat and MS don't mix. As the body temperature rises, weakness, fatigue, visual disturbances, and other symptoms can become aggravated and temporarily worsen. While heat does not actually make MS worse, it does alter the passage of nerve impulses, causing a feeling of weakness, especially in the limbs.

But keeping the body cool can help a person with MS to reclaim those sun-splashed days of summer and the countless activities associated with the season, like gardening, fishing, walking, biking, family outings, barbecues, and baseball games. The MSF Cooling Program offers a variety of items, free of charge, including: cooling vests, neckties, wristbands, bandanas, work collars, skull-pads, baseball hats

## ***Application Process***

Our program cycle begins on February 1st and continues through June 1st. All applications are confidential and will be reviewed by the grant committee. Applications are available online or via postal mail using the information above.

## ***Contact Information***

(888) 673-6287 (888) MSFOCUS

Website: [www.msfocus.org](http://www.msfocus.org)

Email: [support@msfocus.org](mailto:support@msfocus.org)

## **Muscular Dystrophy Association**

### ***Overview***

The Muscular Dystrophy Association (MDA) is a non-profit organization that cares for individuals with any one of the 43 different types of neuromuscular diseases. The MDA provides an array of services to individuals with particular neuromuscular diseases while also funding research studies throughout the world. These services can include wheelchair and leg braces, loan closets for durable medical equipment (DME) and other aids.

### ***Eligibility Requirements and Application Process***

An applicant must have one of several neuromuscular diseases covered by MDA to qualify for services. Medical prescriptions from a local MDA clinic are required for all durable medical equipment

and other aids for daily living. The equipment must be prescribed in relation to the neuromuscular disease. In order for powered wheelchairs to be purchased, they must be essential to the pursuit of an educational or vocational goal, the applicant must be at least eleven years of age and have a written statement for such a wheelchair from a school official, employer, or prospective employer. A maximum amount of what MDA will pay towards a powered wheelchair is established annually. The applicant must make up any difference. Application information is available online or by phone.

### **Contact Information**

Website: [www.mda.org](http://www.mda.org)  
Phone: 1-800-572-1717

## **Rebuilding Together**

### **Overview**

Rebuilding Together is a national organization with more than 150 affiliates across the country. Rebuilding Together, Inc. National and its affiliates are committed to providing free home rehabilitation and ramps to low-income families. Affiliates participate in Rebuilding Together Capacity Corps, National Rebuilding Day and the Organizational Developmental Institute

### **Contact Information**

#### **Rebuilding Together Miami/Dade INC.**

3628 Grand Ave.  
Miami, FL 33133  
(305) 200-5711  
<http://www.rebuildingtogethermiami.org>

#### **Rebuilding Together Broward County**

4824 NE 12th Ave.  
Oakland Park, FL 33334  
(954) 772-9945  
info@rebuildingtogetherbroward.org  
<http://www.rebuildingtogetherbroward.org>

#### **Rebuilding Together North Central Florida**

4550 SW 41st Blvd.  
Suite 2  
Gainesville, FL 32608  
(352) 373-2573  
mail@rebuildingtogetherncf.org  
<http://www.rebuildingtogetherncf.org/>

#### **Rebuilding Together Of the Palm Beaches**

7501 North Jog Rd.  
West Palm Beach, FL 33412  
(561) 697-2700  
<http://www.rebuildingtogether-pb.org/>

## **Rebuilding Together Orlando**

1096 Rainer Dr. #1002

Altamonte Springs, FL 32714

(407) 898-3777

tebuild@rtorlando.org

<http://rtorlando.org/>

## **Rebuilding Together Tampa Bay**

911 East 122nd Ave.

Tampa, FL 33612

(813) 878-9000

[info@rttb.org](mailto:info@rttb.org)

## **Service Source/The Abilities Foundation**

### ***Overview***

The Abilities Foundation is a 501(c)3 nonprofit support organization that raises, invests, and distributes funds to the benefit of Abilities, Inc. of Florida which does business as the ServiceSource Florida Regional Office, a 501(c)3 nonprofit organization. Established in 1983 and governed by an all-volunteer board of trustees, the Foundation generates revenue from individuals, corporations, and foundations through events, appeals, grant writing, and planned giving.

The Foundation's vision is to ensure that people with disabilities have the opportunity to participate with dignity in everything that community life has to offer. Its mission is to support the needs of Floridians and military veterans with disabilities through gainful employment, affordable housing, independent living, recreational/cultural resources, advocacy, health, and accessible marketplaces.

ServiceSource is a leading disability resource nonprofit with regional offices and programs located in ten states and the District of Columbia. They serve more than 17,000 individuals with disabilities annually through a range of innovative and valued employment, training, habilitation, housing and other support services.

Thanks to the Foundation, Abilities, Inc. and ServiceSource, thousands of people who were once dependent upon government and families for support are now contributing to the life and economic strength of their communities as productive wage-earners and taxpaying citizens. Your investment in the Foundation ensures that a disability will not stand in the way of person's quest for gainful employment and fulfillment and dignity it engenders.

### ***Primary Services Offered***

- Benefits Counseling
- Employment Opportunities
- Group Supported Employment
- Housing
- Interpreting & Deaf Services
- Long Term Community Integration Programs
- Warrior Bridge Veterans Services

- Vocational Evaluation & Placement
- Vocation Rehabilitation Services
- Youth Transition Services

### **Contact Information**

2735 Whitney Road  
Clearwater, FL 33760  
727-538-7370

<https://www.servicesource.org/our-offices/florida/>

### **Shriners International**

#### **Overview**

Shriners Hospitals for Children is a network of pediatric specialty hospitals, founded by the Shrine, where children under the age of 18 receive excellent medical care absolutely free of charge. The Shriners provide assistance to children with specific health problems and disabilities. They provide a variety of services that could include the provision of assistive devices such as wheelchairs as part of their treatment plan and their services are centered on a series of hospitals they sponsor nationally.

#### **Eligibility Requirements and Application Process**

Most children that receive services from the Shriners are patients in their hospitals. A child must be under 18 years of age and have one of the following disabilities or health difficulties: orthopedic problems, spinal problems, or severe burns.

### **Contact Information**

#### **Shriners International Headquarters**

2900 Rocky Point Dr.  
Tampa, FL 33607  
813-281-0300

Website: <https://www.shrinersinternational.org/>

Email: [marketing@shrinenet.org](mailto:marketing@shrinenet.org)

Locations: <https://www.shrinersinternational.org/Locations>

### **Travis Roy Foundation Grants**

#### **Overview**

The Travis Roy Foundation is dedicated to enhancing the life of individuals with spinal cord injuries and their families by providing adaptive equipment and to finding a cure through increased funding of research, resulting in self-reliance and the ability to be as independent as possible. The Foundation is focused on empowering spinal cord injured survivors through adaptive equipment grants, which enable independence.

## ***Eligibility Requirements and Application Process***

Assistance is awarded to paraplegics or quadriplegics paralyzed due to a spinal cord injury (Please Note: paralysis must be due to a spinal cord injury; paralysis due to other causes, such as MS or Spina bifida, is not eligible). Applicants must demonstrate financial need and may be required to provide documentation. There is no age requirement. Applicants must reside in the United States. Due to the volume of grant applications, we respectfully request no phone calls or emails inquiring about the status of applications. Grant recipients will be notified by phone or mail upon approval. Applications are available online or by phone.

Applicants must request specific modifications or equipment to apply for a Travis Roy Foundation grant; requests for "anything you can give" will not be considered. Examples of eligible items include upgrade and maintenance of wheelchairs, vehicle modifications (i.e., hand controls or lifts), and home modifications including ramp and elevator installation, and other adaptive equipment. Grants are disbursed directly to suppliers of the desired equipment or modifications. Individuals making the grant application are required to submit estimates from potential suppliers. Please complete all sections of the application; incomplete applications will not be considered. Applications are accepted year-round and are considered at quarterly Trustee meetings. Grants typically range from \$4,000 to \$7,500; there is no minimum award.

### ***Contact Information***

Address: 101 Huntington Ave. Ste. 250, Boston MA. 33607

Website: [www.travisroyfoundation.org/](http://www.travisroyfoundation.org/)

Email [info@travisroyfoundation.org](mailto:info@travisroyfoundation.org) – please contact by email

Quality of Life Grant/Application <https://www.travisroyfoundation.org/sci/grants/grants-to-survivors/>

### **United Cerebral Palsy**

#### ***Overview***

Looking for Non-Traditional AT Funding Sources: Consider the “The United Cerebral Palsy (UCP) Elsie S. Bellows Fund”. The Bellows Fund is a national program operated by the national UCP that provides grants for purchasing or repairing AT equipment for individuals with disabilities. Individuals with disabilities and their families who are in financial need and do not have other funding resources are eligible. Nominations and funding are made through UCP’s local affiliates, which directly assess an individual’s AT needs and financial qualifications. Some examples of allowable requests for AT include but are not limited to:

- Wheelchairs (manual and power)
- Computer equipment
- Lifts in the nominee’s own/parent’s van or home
- Hearing aids

For more information about the Elsie Bellows Fund, contact your local UCP affiliate or the national UCP office at [info@ucp.org](mailto:info@ucp.org). NOTE to readers: We regularly post information about little known funding sources such as the Bellows Fund. Just remember, the items above may be eligible for

funding through more traditional sources such as Medicaid, Medicaid waivers, private insurance, or the state vocational rehabilitation agency.

### **Contact Information**

There are eight affiliate UCP offices in Florida. To find the location nearest you, please call the number below or use the website to locate.

Phone: 202-776-0406

Website: <https://ucp.org/>

UPC Locations: <https://ucp.org/find-us/>

Florida Locations: <https://ucp.org/find-us/#florida>

### **United Way**

#### **Overview**

United Way Worldwide is the leadership and support organization for the network of nearly 1,800 community-based United Ways in 45 countries and territories. We envision a world where all individuals and families achieve their human potential through education, income stability and healthy lives. The United Way of Florida consists of over 30 local offices. To obtain the address and phone number of the nearest United Way affiliate, call or visit their Website.

#### **Contact Information**

Phone: (850) 488-8287

Website: <https://www.uwof.org/>

Local United Way: <https://www.uwof.org/find-your-local-united-way>

### **United Way 211**

#### **Overview**

Is the most comprehensive source of locally curated social services information in the United States. Call, text, or chat with your local 211 to speak to a community resource specialist in your area that will help you find services and resources that are available to you.

#### **Contact Information**

Phone: 211

Website: <https://www.211.org/>

### **Housing Modifications**

#### **Overview**

In addition to the multiple agencies and organizations listed in this guide, funding for home modifications to address accessibility issues such as ramps and bathrooms are often available through your specific city or county. Often these funds are disbursed through grants or low to no interest loans, sometimes with no payments under certain conditions.

Eligibility and applications vary per program so contact your local city or county housing authority or local government offices. Often these programs are titled as a Homeowner Rehabilitation Program or an Emergency Home Repair Program or Local Housing Assistance Programs.

### **State Housing Initiatives Partnership Program (SHIPP)**

#### ***Overview***

Florida Housing Finance Corporation also has an entire website dedicated to Special Needs Housing which includes information and resources for individuals with physical and developmental disabilities. The website can be found here: <https://floridahousing.org/programs/special-programs/ship---state-housing-initiatives-partnership-program>

### **Florida Housing Search**

#### ***Contact Information***

<http://www.floridahousingsearch.org/index.html>

For an operator assisted search call: (877) 428-8844

### **Solar Energy Loan Fund (SELF)**

#### ***Overview***

SELF & FFAST offer a financial loan program for disabled homeowners or households with disabled members living in the home. Loans must be for home adaptations such as ramps, lift systems, bathroom modifications, door widening and more.

#### ***Eligibility Requirements and Application Process***

- Must be owner of the home undergoing improvements.
- The home must be in Florida
  - Must be current on property taxes
- Must be current on the mortgage/s.
- Must provide proof of income.
- Must have disposable income to cover loan payment.

Application can be found at: <https://www.tfaforms.com/4731309>

#### ***Contact Information***

2400 Rhode Island Ave.

Fort Pierce FL 34954

(772) 468-1818

Website: <http://www.cleanenergyloanprogram.org/>

## **Vehicle Modifications**

### **Overview**

Several programs in this guide may provide certain vehicle modifications for eligible clients. However, often vehicle modifications are not covered or only partially covered for most individuals. To help offset the cost of modified vehicles, several automobile manufacturers offer cash rebates for newly purchased vehicles to help offset the cost of installing the adaptive equipment. Also, adaptive vehicle dealers may offer financing options for their inventory. Adaptive equipment is defined as equipment required by persons with a permanent disability to drive, enter, exit and/or be transported safely in a motor vehicle. Factory optional equipment does not qualify for reimbursement. Programs differ from company to company so call for more information

### **National Mobility Equipment Dealers Association (NMEDA)**

NMEDA is a non-profit trade association of mobility equipment dealers, manufacturers, driver rehabilitation specialists and other professionals dedicated to expanding opportunities for people with disabilities to drive or be transported in vehicles modified with mobility equipment. All members work together to improve transportation options of people with disabilities.

When searching for a mobility dealer near you, NMEDA is a good resource to start with.

Phone: (866) 948-8341

Website: [www.nmeda.com](http://www.nmeda.com)

Email: [info@nmeda.com](mailto:info@nmeda.com)

### **Vehicle Mobility Programs by Manufacturer**

#### **Ford Mobility Motoring Program**

(800) 952-2248

Website: <https://www.fordupfits.com/accessibility/accessible-vehicles>

#### **G M Mobility Reimbursement Program**

(800) 323-9935

(800) 833-9935 (TTY)

Website: <https://www.gmfleet.com/vehicles/upfit-applications/mobility-vehicles>

#### **Lexus Mobility Program**

(800) 255-3987

Website: [https://lexus2.custhelp.com/app/answers/detail/a\\_id/8229/~what-is-lexus-mobility%3F](https://lexus2.custhelp.com/app/answers/detail/a_id/8229/~what-is-lexus-mobility%3F)

#### **Mobility by Volvo Program Reimbursement**

(800) 550-5658

Website: [http://volvo.custhelp.com/app/answers/detail/a\\_id/8927/~what-is-mobility-by-volvo%3F](http://volvo.custhelp.com/app/answers/detail/a_id/8927/~what-is-mobility-by-volvo%3F)

#### **Toyota Mobility Program**

(800) 331-4331

(800) 443-4999 (TTY)

Website: <https://www.toyotamobility.com/>