



March 2022 Service Delivery Committee

Minutes

March 29th 2022

1:00-2:00 p.m. ET

1. Opening

Mr. Paul Tobin called the meeting to order at 1:00 PM ET. A quorum was established.

Members Present: Ms. Janet Good, Mr. Paul Tobin Ms. Lesa Kretschmer, Mr. Eddie Hall.

Staff Present: Ms. Whitney Doyle, Ms. Hannah Brock

Members of the Public: None

2. Approval of Agenda

No members of the public commented. No modifications were made to the agenda. No comments were made. The agenda was approved as presented by acclamation without any objection.

3. Approval of Minutes

The March 1, 2022 Service Delivery Committee meeting minutes were approved as presented by acclamation without objection. Ms. Janet Good made the motion to accept the March 1, 2022 Service Delivery Minutes. Ms. Lesa Kretschmer seconded the motion.

4. Regional Reuse Center Program Overview | Whitney Doyle

Mr. Tobin explains that this program is very small. There are five centers that receive \$10,000 for the year and the contracts have not been bid out for number of years. Majority of the reuse centers are located in the southern part of the state. The current model is very limited to the population that is around the current reuse center offices. \$10,000 does not go very far for the types of activities that the reuse centers do. One option to provide RRCs with a series of \$5,000 grants throughout the year. Another option is to keep the current five RRC model and offering an



additional \$50,000 in individual grants. Ms. Doyle explains to Ms. Good that she is proposing to change the “RRC model” to grants that support reuse activities with the intention that it will reduce administrative duties and change deliverables. She recommends opening it up to look at geographic diversity. Ms. Doyle feels option one would be a good start with offering \$10,000 grants yearly.

Ms. Good made the motion to go with option one providing a series of \$10,000 grants yearly. The motion was approved by acclamation with no objection.

5. Discuss Regional Demonstration Center Evaluation Survey | Hannah Brock

Ms. Hannah Brock explains that she and Whitney put together a survey for the RDC’s to get feedback on the new service delivery model. Surveys will be completed anonymously and the scale questions are positive toned. Mr. Tobin asked how the new centers are adjusting. Ms. Brock states some centers have adjusted well and it has been a learning curve for others. Ms. Good states that we should change the word “appropriate” because the word appropriate can be subjective. She asked that the number of open-ended questions be reduced and optional.

6. Action Items

The Committee is on track with the 2020 Strategic Plan.

7. Closing

Next Meeting- April 26, 2022, at 1:00 PM. No public comment was made. The meeting was adjourned at 1:40 PM.